

2021-09-15 11:02:55,939 INFO pid=49971 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:02:55,940 INFO pid=49971 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:02:55,940 DEBUG pid=49971 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:02:55,940 DEBUG pid=49971 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:02:55,942 DEBUG pid=49971 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:02:56,315 DEBUG pid=49971 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1732

2021-09-15 11:02:56,328 DEBUG pid=49971 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:02:56,466 DEBUG pid=49971 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:02:56,506 DEBUG pid=49971 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:02:56,529 DEBUG pid=49971 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0624s

2021-09-15 11:02:56,533 INFO pid=49971 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:02:56,536 DEBUG pid=49971 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:02:58,700 DEBUG pid=49971 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404  
None

2021-09-15 11:02:58,701 INFO pid=49971 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 11:02:58,703 ERROR pid=49971 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 11:03:55,836 INFO pid=50226 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:03:55,837 INFO pid=50226 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:03:55,838 DEBUG pid=50226 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:03:55,838 DEBUG pid=50226 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:03:55,841 DEBUG pid=50226 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:03:56,015 DEBUG pid=50226 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1732

2021-09-15 11:03:56,029 DEBUG pid=50226 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:03:56,170 DEBUG pid=50226 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:03:56,181 DEBUG pid=50226 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:03:56,212 DEBUG pid=50226 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0410s

2021-09-15 11:03:56,218 INFO pid=50226 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:03:56,223 DEBUG pid=50226 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:03:56,352 DEBUG pid=50226 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderby=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 11:03:56,354 INFO pid=50226 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 11:03:56,355 ERROR pid=50226 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 11:04:55,902 INFO pid=51200 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:04:55,902 INFO pid=51200 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:04:55,903 DEBUG pid=51200 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:04:55,903 DEBUG pid=51200 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:04:55,906 DEBUG pid=51200 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:04:56,094 DEBUG pid=51200 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1732

2021-09-15 11:04:56,106 DEBUG pid=51200 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:04:56,242 DEBUG pid=51200 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:04:56,252 DEBUG pid=51200 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:04:56,282 DEBUG pid=51200 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0398s

2021-09-15 11:04:56,287 INFO pid=51200 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:04:56,291 DEBUG pid=51200 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:04:56,499 DEBUG pid=51200 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 11:04:56,500 INFO pid=51200 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 11:04:56,502 ERROR pid=51200 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

```
input_module.collect_events(self, ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 11:05:55,644 INFO pid=54092 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:05:55,645 INFO pid=54092 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:05:55,645 DEBUG pid=54092 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:05:55,645 DEBUG pid=54092 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:05:55,648 DEBUG pid=54092 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:05:55,880 DEBUG pid=54092 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1732

2021-09-15 11:05:55,890 DEBUG pid=54092 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:05:56,025 DEBUG pid=54092 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:05:56,036 DEBUG pid=54092 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:05:56,066 DEBUG pid=54092 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0410s

2021-09-15 11:05:56,073 INFO pid=54092 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:05:56,078 DEBUG pid=54092 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:05:56,354 DEBUG pid=54092 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadRe

ceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderby=receivedDateTime&\$count=true HTTP/1.1" 404  
None

2021-09-15 11:05:56,355 INFO pid=54092 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 11:05:56,357 ERROR pid=54092 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when  
collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in  
collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line  
182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 11:06:55,919 INFO pid=54535 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:06:55,920 INFO pid=54535 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:06:55,920 DEBUG pid=54535 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:06:55,920 DEBUG pid=54535 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:06:55,923 DEBUG pid=54535 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:06:56,370 DEBUG pid=54535 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1732

2021-09-15 11:06:56,384 DEBUG pid=54535 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:06:56,526 DEBUG pid=54535 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >

GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:06:56,537 DEBUG pid=54535 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:06:56,567 DEBUG pid=54535 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0403s

2021-09-15 11:06:56,574 INFO pid=54535 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:06:56,579 DEBUG pid=54535 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:06:56,760 DEBUG pid=54535 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 11:06:56,762 INFO pid=54535 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 11:06:56,763 ERROR pid=54535 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 11:07:55,793 INFO pid=54795 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:07:55,794 INFO pid=54795 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:07:55,794 DEBUG pid=54795 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:07:55,794 DEBUG pid=54795 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:07:55,797 DEBUG pid=54795 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:07:56,226 DEBUG pid=54795 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1732

2021-09-15 11:07:56,239 DEBUG pid=54795 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:07:56,359 DEBUG pid=54795 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-  
app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:07:56,365 DEBUG pid=54795 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:07:56,386 DEBUG pid=54795 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0258s

2021-09-15 11:07:56,393 INFO pid=54795 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:07:56,397 DEBUG pid=54795 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:07:56,652 DEBUG pid=54795 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404  
None

2021-09-15 11:07:56,654 INFO pid=54795 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 11:07:56,656 ERROR pid=54795 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when  
collecting events.

Traceback (most recent call last):



File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

```
self.collect_events(ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

```
input_module.collect_events(self, ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 11:08:55,591 INFO pid=55238 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:08:55,592 INFO pid=55238 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:08:55,592 DEBUG pid=55238 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:08:55,592 DEBUG pid=55238 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:08:55,595 DEBUG pid=55238 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:08:55,974 DEBUG pid=55238 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1732

2021-09-15 11:08:55,987 DEBUG pid=55238 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:08:56,109 DEBUG pid=55238 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:08:56,115 DEBUG pid=55238 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:08:56,133 DEBUG pid=55238 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0240s

2021-09-15 11:08:56,136 INFO pid=55238 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:08:56,139 DEBUG pid=55238 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:08:56,286 DEBUG pid=55238 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderby=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 11:08:56,288 INFO pid=55238 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 11:08:56,288 ERROR pid=55238 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 11:09:55,524 INFO pid=55399 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:09:55,525 INFO pid=55399 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:09:55,526 DEBUG pid=55399 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:09:55,526 DEBUG pid=55399 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:09:55,529 DEBUG pid=55399 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:09:55,910 DEBUG pid=55399 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1732

2021-09-15 11:09:55,921 DEBUG pid=55399 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:09:56,024 DEBUG pid=55399 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:09:56,030 DEBUG pid=55399 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:09:56,049 DEBUG pid=55399 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0242s

2021-09-15 11:09:56,052 INFO pid=55399 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:09:56,054 DEBUG pid=55399 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:09:56,193 DEBUG pid=55399 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 11:09:56,194 INFO pid=55399 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 11:09:56,196 ERROR pid=55399 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 11:10:55,357 INFO pid=56840 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:10:55,358 INFO pid=56840 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:10:55,358 DEBUG pid=56840 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:10:55,358 DEBUG pid=56840 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:10:55,361 DEBUG pid=56840 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:10:55,479 DEBUG pid=56840 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1732

2021-09-15 11:10:55,493 DEBUG pid=56840 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:10:55,624 DEBUG pid=56840 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:10:55,635 DEBUG pid=56840 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:10:55,665 DEBUG pid=56840 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0398s

2021-09-15 11:10:55,670 INFO pid=56840 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:10:55,674 DEBUG pid=56840 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:10:56,124 DEBUG pid=56840 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404

None

2021-09-15 11:10:56,126 INFO pid=56840 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 11:10:56,128 ERROR pid=56840 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

```
self.collect_events(ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

```
input_module.collect_events(self, ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 11:11:55,439 INFO pid=57143 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:11:55,439 INFO pid=57143 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:11:55,440 DEBUG pid=57143 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:11:55,440 DEBUG pid=57143 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:11:55,443 DEBUG pid=57143 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:11:55,557 DEBUG pid=57143 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1732

2021-09-15 11:11:55,570 DEBUG pid=57143 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:11:55,710 DEBUG pid=57143 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-

app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:11:55,721 DEBUG pid=57143 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:11:55,751 DEBUG pid=57143 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0407s

2021-09-15 11:11:55,758 INFO pid=57143 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:11:55,763 DEBUG pid=57143 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:11:56,060 DEBUG pid=57143 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderby=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 11:11:56,062 INFO pid=57143 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 11:11:56,064 ERROR pid=57143 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 11:12:55,380 INFO pid=58471 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:12:55,381 INFO pid=58471 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:12:55,381 DEBUG pid=58471 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:12:55,382 DEBUG pid=58471 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:12:55,385 DEBUG pid=58471 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:12:55,617 DEBUG pid=58471 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1732

2021-09-15 11:12:55,632 DEBUG pid=58471 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:12:55,749 DEBUG pid=58471 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-  
app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:12:55,755 DEBUG pid=58471 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:12:55,776 DEBUG pid=58471 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0266s

2021-09-15 11:12:55,782 INFO pid=58471 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:12:55,787 DEBUG pid=58471 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:12:55,920 DEBUG pid=58471 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404  
None

2021-09-15 11:12:55,921 INFO pid=58471 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 11:12:55,923 ERROR pid=58471 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when  
collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

```
self.collect_events(ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

```
input_module.collect_events(self, ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 11:13:55,585 INFO pid=58742 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:13:55,586 INFO pid=58742 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:13:55,586 DEBUG pid=58742 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:13:55,587 DEBUG pid=58742 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:13:55,589 DEBUG pid=58742 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:13:55,771 DEBUG pid=58742 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1732

2021-09-15 11:13:55,780 DEBUG pid=58742 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:13:55,914 DEBUG pid=58742 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:13:55,925 DEBUG pid=58742 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:13:55,954 DEBUG pid=58742 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0397s

2021-09-15 11:13:55,959 INFO pid=58742 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!



2021-09-15 11:13:55,962 DEBUG pid=58742 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:13:56,131 DEBUG pid=58742 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderby=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 11:13:56,133 INFO pid=58742 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 11:13:56,134 ERROR pid=58742 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 11:15:07,051 INFO pid=58950 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:15:07,052 INFO pid=58950 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:15:07,052 DEBUG pid=58950 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:15:07,053 DEBUG pid=58950 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:15:07,055 DEBUG pid=58950 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:15:07,197 DEBUG pid=58950 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1732

2021-09-15 11:15:07,210 DEBUG pid=58950 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:15:07,351 DEBUG pid=58950 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:15:07,361 DEBUG pid=58950 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:15:07,391 DEBUG pid=58950 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0400s

2021-09-15 11:15:07,398 INFO pid=58950 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:15:07,402 DEBUG pid=58950 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:15:07,561 DEBUG pid=58950 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 11:15:07,563 INFO pid=58950 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 11:16:11,185 INFO pid=60511 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:16:11,186 INFO pid=60511 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:16:11,186 DEBUG pid=60511 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:16:11,187 DEBUG pid=60511 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:16:11,189 DEBUG pid=60511 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:16:11,376 DEBUG pid=60511 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1732

2021-09-15 11:16:11,390 DEBUG pid=60511 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:16:11,536 DEBUG pid=60511 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:16:11,547 DEBUG pid=60511 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:16:11,577 DEBUG pid=60511 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0410s

2021-09-15 11:16:11,584 INFO pid=60511 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:16:11,588 DEBUG pid=60511 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:16:11,743 DEBUG pid=60511 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 11:16:11,745 INFO pid=60511 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 11:17:11,910 INFO pid=61400 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:17:11,911 INFO pid=61400 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:17:11,911 DEBUG pid=61400 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:17:11,912 DEBUG pid=61400 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:17:11,914 DEBUG pid=61400 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:17:12,158 DEBUG pid=61400 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1732

2021-09-15 11:17:12,171 DEBUG pid=61400 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:17:12,308 DEBUG pid=61400 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:17:12,318 DEBUG pid=61400 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:17:12,348 DEBUG pid=61400 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0399s

2021-09-15 11:17:12,354 INFO pid=61400 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:17:12,357 DEBUG pid=61400 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:17:12,554 DEBUG pid=61400 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 11:17:12,556 INFO pid=61400 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 11:18:11,923 INFO pid=62271 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:18:11,924 INFO pid=62271 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:18:11,924 DEBUG pid=62271 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:18:11,925 DEBUG pid=62271 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:18:11,927 DEBUG pid=62271 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:18:12,106 DEBUG pid=62271 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1732

2021-09-15 11:18:12,119 DEBUG pid=62271 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:18:12,256 DEBUG pid=62271 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:18:12,267 DEBUG pid=62271 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:18:12,295 DEBUG pid=62271 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0383s

2021-09-15 11:18:12,302 INFO pid=62271 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:18:12,306 DEBUG pid=62271 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:18:12,436 DEBUG pid=62271 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 11:18:12,438 INFO pid=62271 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 11:19:11,627 INFO pid=62438 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:19:11,628 INFO pid=62438 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:19:11,628 DEBUG pid=62438 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 - > Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:19:11,628 DEBUG pid=62438 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 - > Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:19:11,631 DEBUG pid=62438 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:19:11,812 DEBUG pid=62438 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1732

2021-09-15 11:19:11,825 DEBUG pid=62438 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:19:11,966 DEBUG pid=62438 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:19:11,976 DEBUG pid=62438 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:19:12,007 DEBUG pid=62438 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0403s

2021-09-15 11:19:12,013 INFO pid=62438 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:19:12,018 DEBUG pid=62438 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:19:12,352 DEBUG pid=62438 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 11:19:12,354 INFO pid=62438 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 11:19:12,355 ERROR pid=62438 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 11:20:11,488 INFO pid=64057 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:20:11,489 INFO pid=64057 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:20:11,490 DEBUG pid=64057 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:20:11,490 DEBUG pid=64057 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:20:11,493 DEBUG pid=64057 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:20:11,673 DEBUG pid=64057 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1732

2021-09-15 11:20:11,686 DEBUG pid=64057 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:20:11,826 DEBUG pid=64057 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-  
app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:20:11,837 DEBUG pid=64057 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:20:11,866 DEBUG pid=64057 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0397s

2021-09-15 11:20:11,873 INFO pid=64057 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:20:11,877 DEBUG pid=64057 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:20:12,109 DEBUG pid=64057 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404  
None

2021-09-15 11:20:12,111 INFO pid=64057 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 11:20:12,112 ERROR pid=64057 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when  
collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

```
input_module.collect_events(self, ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 11:21:11,503 INFO pid=64559 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:21:11,504 INFO pid=64559 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:21:11,504 DEBUG pid=64559 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:21:11,505 DEBUG pid=64559 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:21:11,507 DEBUG pid=64559 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:21:11,873 DEBUG pid=64559 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1732

2021-09-15 11:21:11,881 DEBUG pid=64559 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:21:12,014 DEBUG pid=64559 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:21:12,020 DEBUG pid=64559 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:21:12,039 DEBUG pid=64559 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0249s

2021-09-15 11:21:12,042 INFO pid=64559 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:21:12,045 DEBUG pid=64559 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:21:12,208 DEBUG pid=64559 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET



```
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?$expand=SingleValueExtendedProperties($filter=Id%20eq%20'LONG%20x0E08'),attachments&$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&$top=245&$orderby=receivedDateTime&$count=true HTTP/1.1" 404 None
```

```
2021-09-15 11:21:12,210 INFO pid=64559 tid=MainThread file=base_modinput.py:log_info:295 | Potential API timeout, will try again
```

```
2021-09-15 11:21:12,211 ERROR pid=64559 tid=MainThread file=base_modinput.py:log_error:309 | Get error when collecting events.
```

Traceback (most recent call last):

File

```
"/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/ta_microsoft_o365_email_add_on_for_splunk/aob_py3/modinput_wrapper/base_modinput.py", line 128, in stream_events
```

```
self.collect_events(ew)
```

```
File "/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/o365_email.py", line 136, in collect_events
```

```
input_module.collect_events(self, ew)
```

```
File "/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/input_module_o365_email.py", line 182, in collect_events
```

```
messages.append(messages_response['value'])
```

KeyError: 'value'

```
2021-09-15 11:22:11,412 INFO pid=65780 tid=MainThread file=base_modinput.py:log_info:295 | Getting Auth Token
```

```
2021-09-15 11:22:11,413 INFO pid=65780 tid=MainThread file=setup_util.py:log_info:117 | Proxy is not enabled!
```

```
2021-09-15 11:22:11,413 DEBUG pid=65780 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 11:22:11,414 DEBUG pid=65780 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 11:22:11,416 DEBUG pid=65780 tid=MainThread file=connectionpool.py:_new_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443
```

```
2021-09-15 11:22:11,867 DEBUG pid=65780 tid=MainThread file=connectionpool.py:_make_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1732
```

2021-09-15 11:22:11,880 DEBUG pid=65780 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:22:12,018 DEBUG pid=65780 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:22:12,029 DEBUG pid=65780 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:22:12,060 DEBUG pid=65780 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0418s

2021-09-15 11:22:12,066 INFO pid=65780 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:22:12,070 DEBUG pid=65780 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:22:12,196 DEBUG pid=65780 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 11:22:12,197 INFO pid=65780 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 11:22:12,199 ERROR pid=65780 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 11:23:11,534 INFO pid=67343 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:23:11,534 INFO pid=67343 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:23:11,535 DEBUG pid=67343 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:23:11,536 DEBUG pid=67343 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:23:11,539 DEBUG pid=67343 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:23:11,660 DEBUG pid=67343 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1732

2021-09-15 11:23:11,673 DEBUG pid=67343 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:23:11,808 DEBUG pid=67343 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-  
app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:23:11,819 DEBUG pid=67343 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:23:11,850 DEBUG pid=67343 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0414s

2021-09-15 11:23:11,857 INFO pid=67343 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:23:11,862 DEBUG pid=67343 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:23:12,005 DEBUG pid=67343 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filte  
r=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,inte  
rnetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadRe  
ceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404  
None

2021-09-15 11:23:12,007 INFO pid=67343 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 11:23:12,008 ERROR pid=67343 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 11:24:11,507 INFO pid=67623 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:24:11,508 INFO pid=67623 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:24:11,508 DEBUG pid=67623 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:24:11,508 DEBUG pid=67623 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:24:11,511 DEBUG pid=67623 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:24:11,703 DEBUG pid=67623 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1732

2021-09-15 11:24:11,716 DEBUG pid=67623 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:24:11,856 DEBUG pid=67623 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:24:11,867 DEBUG pid=67623 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:24:11,896 DEBUG pid=67623 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0392s

2021-09-15 11:24:11,901 INFO pid=67623 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:24:11,904 DEBUG pid=67623 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:24:12,052 DEBUG pid=67623 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 11:24:12,054 INFO pid=67623 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 11:24:12,055 ERROR pid=67623 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 11:25:11,563 INFO pid=68939 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:25:11,563 INFO pid=68939 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:25:11,564 DEBUG pid=68939 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:25:11,564 DEBUG pid=68939 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:25:11,567 DEBUG pid=68939 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:25:11,710 DEBUG pid=68939 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1732

2021-09-15 11:25:11,724 DEBUG pid=68939 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:25:11,865 DEBUG pid=68939 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-  
app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:25:11,875 DEBUG pid=68939 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:25:11,905 DEBUG pid=68939 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0399s

2021-09-15 11:25:11,911 INFO pid=68939 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:25:11,916 DEBUG pid=68939 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:25:12,094 DEBUG pid=68939 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404  
None

2021-09-15 11:25:12,095 INFO pid=68939 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 11:25:12,097 ERROR pid=68939 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when  
collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

```
input_module.collect_events(self, ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 11:26:11,505 INFO pid=69207 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:26:11,505 INFO pid=69207 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:26:11,506 DEBUG pid=69207 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:26:11,506 DEBUG pid=69207 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:26:11,509 DEBUG pid=69207 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:26:11,641 DEBUG pid=69207 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1732

2021-09-15 11:26:11,652 DEBUG pid=69207 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:26:11,787 DEBUG pid=69207 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:26:11,793 DEBUG pid=69207 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:26:11,810 DEBUG pid=69207 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0229s

2021-09-15 11:26:11,813 INFO pid=69207 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:26:11,816 DEBUG pid=69207 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:26:11,992 DEBUG pid=69207 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET

```
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?$expand=SingleValueExtendedProperties($filter=Id%20eq%20'LONG%20x0E08'),attachments&$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&$top=245&$orderby=receivedDateTime&$count=true HTTP/1.1" 404 None
```

```
2021-09-15 11:26:11,994 INFO pid=69207 tid=MainThread file=base_modinput.py:log_info:295 | Potential API timeout, will try again
```

```
2021-09-15 11:26:11,995 ERROR pid=69207 tid=MainThread file=base_modinput.py:log_error:309 | Get error when collecting events.
```

Traceback (most recent call last):

File

```
"/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/ta_microsoft_o365_email_add_on_for_splunk/aob_py3/modinput_wrapper/base_modinput.py", line 128, in stream_events
```

```
self.collect_events(ew)
```

```
File "/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/o365_email.py", line 136, in collect_events
```

```
input_module.collect_events(self, ew)
```

```
File "/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/input_module_o365_email.py", line 182, in collect_events
```

```
messages.append(messages_response['value'])
```

KeyError: 'value'

```
2021-09-15 11:27:11,952 INFO pid=69654 tid=MainThread file=base_modinput.py:log_info:295 | Getting Auth Token
```

```
2021-09-15 11:27:11,952 INFO pid=69654 tid=MainThread file=setup_util.py:log_info:117 | Proxy is not enabled!
```

```
2021-09-15 11:27:11,953 DEBUG pid=69654 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 11:27:11,953 DEBUG pid=69654 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 11:27:11,956 DEBUG pid=69654 tid=MainThread file=connectionpool.py:_new_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443
```

```
2021-09-15 11:27:12,452 DEBUG pid=69654 tid=MainThread file=connectionpool.py:_make_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1732
```



2021-09-15 11:27:12,466 DEBUG pid=69654 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:27:12,578 DEBUG pid=69654 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:27:12,589 DEBUG pid=69654 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:27:12,619 DEBUG pid=69654 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0404s

2021-09-15 11:27:12,626 INFO pid=69654 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:27:12,630 DEBUG pid=69654 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:27:12,928 DEBUG pid=69654 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 11:27:12,929 INFO pid=69654 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 11:27:12,931 ERROR pid=69654 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 11:28:11,700 INFO pid=69819 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:28:11,701 INFO pid=69819 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:28:11,701 DEBUG pid=69819 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:28:11,701 DEBUG pid=69819 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:28:11,703 DEBUG pid=69819 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:28:12,579 DEBUG pid=69819 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1732

2021-09-15 11:28:12,593 DEBUG pid=69819 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:28:12,749 DEBUG pid=69819 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-  
app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:28:12,760 DEBUG pid=69819 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:28:12,791 DEBUG pid=69819 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0407s

2021-09-15 11:28:12,797 INFO pid=69819 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:28:12,802 DEBUG pid=69819 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:28:12,952 DEBUG pid=69819 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filte  
r=id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,inte  
rnetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadRe  
ceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404  
None

2021-09-15 11:28:12,954 INFO pid=69819 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 11:28:12,955 ERROR pid=69819 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 11:29:11,652 INFO pid=69978 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:29:11,652 INFO pid=69978 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:29:11,653 DEBUG pid=69978 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:29:11,653 DEBUG pid=69978 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:29:11,656 DEBUG pid=69978 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:29:12,088 DEBUG pid=69978 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1732

2021-09-15 11:29:12,100 DEBUG pid=69978 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:29:12,240 DEBUG pid=69978 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:29:12,251 DEBUG pid=69978 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:29:12,281 DEBUG pid=69978 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0404s

2021-09-15 11:29:12,288 INFO pid=69978 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:29:12,292 DEBUG pid=69978 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:29:12,615 DEBUG pid=69978 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 11:29:12,617 INFO pid=69978 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 11:29:12,619 ERROR pid=69978 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 11:30:11,490 INFO pid=72012 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:30:11,490 INFO pid=72012 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:30:11,491 DEBUG pid=72012 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:30:11,491 DEBUG pid=72012 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:30:11,494 DEBUG pid=72012 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:30:11,917 DEBUG pid=72012 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1732

2021-09-15 11:30:11,931 DEBUG pid=72012 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:30:12,072 DEBUG pid=72012 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-  
app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:30:12,084 DEBUG pid=72012 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:30:12,114 DEBUG pid=72012 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0407s

2021-09-15 11:30:12,119 INFO pid=72012 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:30:12,123 DEBUG pid=72012 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:30:12,231 DEBUG pid=72012 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404  
None

2021-09-15 11:30:12,232 INFO pid=72012 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 11:30:12,234 ERROR pid=72012 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when  
collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

```
input_module.collect_events(self, ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 11:31:11,603 INFO pid=73021 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:31:11,603 INFO pid=73021 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:31:11,603 DEBUG pid=73021 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:31:11,603 DEBUG pid=73021 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:31:11,605 DEBUG pid=73021 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:31:12,040 DEBUG pid=73021 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1732

2021-09-15 11:31:12,053 DEBUG pid=73021 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:31:12,194 DEBUG pid=73021 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:31:12,205 DEBUG pid=73021 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:31:12,233 DEBUG pid=73021 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0384s

2021-09-15 11:31:12,240 INFO pid=73021 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:31:12,244 DEBUG pid=73021 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:31:12,391 DEBUG pid=73021 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET

```
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?$expand=SingleValueExtendedProperties($filter=Id%20eq%20'LONG%20x0E08'),attachments&$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&$top=245&$orderby=receivedDateTime&$count=true HTTP/1.1" 404 None
```

```
2021-09-15 11:31:12,393 INFO pid=73021 tid=MainThread file=base_modinput.py:log_info:295 | Potential API timeout, will try again
```

```
2021-09-15 11:31:12,394 ERROR pid=73021 tid=MainThread file=base_modinput.py:log_error:309 | Get error when collecting events.
```

Traceback (most recent call last):

File

```
"/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/ta_microsoft_o365_email_add_on_for_splunk/aob_py3/modinput_wrapper/base_modinput.py", line 128, in stream_events
```

```
self.collect_events(ew)
```

```
File "/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/o365_email.py", line 136, in collect_events
```

```
input_module.collect_events(self, ew)
```

```
File "/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/input_module_o365_email.py", line 182, in collect_events
```

```
messages.append(messages_response['value'])
```

KeyError: 'value'

```
2021-09-15 11:32:11,620 INFO pid=73602 tid=MainThread file=base_modinput.py:log_info:295 | Getting Auth Token
```

```
2021-09-15 11:32:11,620 INFO pid=73602 tid=MainThread file=setup_util.py:log_info:117 | Proxy is not enabled!
```

```
2021-09-15 11:32:11,621 DEBUG pid=73602 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 11:32:11,621 DEBUG pid=73602 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 11:32:11,624 DEBUG pid=73602 tid=MainThread file=connectionpool.py:_new_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443
```

```
2021-09-15 11:32:11,752 DEBUG pid=73602 tid=MainThread file=connectionpool.py:_make_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1732
```

2021-09-15 11:32:11,766 DEBUG pid=73602 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:32:11,906 DEBUG pid=73602 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:32:11,917 DEBUG pid=73602 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:32:11,946 DEBUG pid=73602 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0390s

2021-09-15 11:32:11,951 INFO pid=73602 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:32:11,954 DEBUG pid=73602 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:32:12,093 DEBUG pid=73602 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 11:32:12,095 INFO pid=73602 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 11:32:12,096 ERROR pid=73602 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])



KeyError: 'value'

2021-09-15 11:33:11,551 INFO pid=73853 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:33:11,551 INFO pid=73853 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:33:11,552 DEBUG pid=73853 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:33:11,552 DEBUG pid=73853 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:33:11,555 DEBUG pid=73853 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:33:11,675 DEBUG pid=73853 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1732

2021-09-15 11:33:11,689 DEBUG pid=73853 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:33:11,832 DEBUG pid=73853 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-  
app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:33:11,844 DEBUG pid=73853 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:33:11,874 DEBUG pid=73853 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0414s

2021-09-15 11:33:11,881 INFO pid=73853 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:33:11,886 DEBUG pid=73853 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:33:12,054 DEBUG pid=73853 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$fилte  
r=id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,inte  
rnetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadRe  
ceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404  
None

2021-09-15 11:33:12,056 INFO pid=73853 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 11:33:12,058 ERROR pid=73853 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 11:34:11,648 INFO pid=74580 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:34:11,649 INFO pid=74580 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:34:11,649 DEBUG pid=74580 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:34:11,650 DEBUG pid=74580 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:34:11,652 DEBUG pid=74580 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:34:11,876 DEBUG pid=74580 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1732

2021-09-15 11:34:11,890 DEBUG pid=74580 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:34:12,024 DEBUG pid=74580 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:34:12,034 DEBUG pid=74580 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:34:12,065 DEBUG pid=74580 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0406s

2021-09-15 11:34:12,072 INFO pid=74580 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:34:12,076 DEBUG pid=74580 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:34:12,190 DEBUG pid=74580 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 11:34:12,192 INFO pid=74580 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 11:34:12,193 ERROR pid=74580 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 11:35:11,547 INFO pid=76089 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:35:11,547 INFO pid=76089 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:35:11,547 DEBUG pid=76089 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:35:11,548 DEBUG pid=76089 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:35:11,549 DEBUG pid=76089 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:35:11,979 DEBUG pid=76089 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1732

2021-09-15 11:35:11,993 DEBUG pid=76089 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:35:12,135 DEBUG pid=76089 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-  
app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:35:12,146 DEBUG pid=76089 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:35:12,176 DEBUG pid=76089 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0410s

2021-09-15 11:35:12,183 INFO pid=76089 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:35:12,188 DEBUG pid=76089 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:35:12,477 DEBUG pid=76089 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404  
None

2021-09-15 11:35:12,479 INFO pid=76089 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 11:35:12,481 ERROR pid=76089 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when  
collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

```
input_module.collect_events(self, ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 11:36:11,544 INFO pid=76673 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:36:11,545 INFO pid=76673 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:36:11,545 DEBUG pid=76673 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:36:11,546 DEBUG pid=76673 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:36:11,548 DEBUG pid=76673 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:36:11,974 DEBUG pid=76673 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1732

2021-09-15 11:36:11,990 DEBUG pid=76673 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:36:12,121 DEBUG pid=76673 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:36:12,133 DEBUG pid=76673 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:36:12,164 DEBUG pid=76673 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0426s

2021-09-15 11:36:12,169 INFO pid=76673 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:36:12,172 DEBUG pid=76673 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:36:12,476 DEBUG pid=76673 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET

```
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?$expand=SingleValueExtendedProperties($filter=Id%20eq%20'LONG%20x0E08'),attachments&$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReceiptRequested,isDeliveryReceiptRequested&$top=245&$orderby=receivedDateTime&$count=true HTTP/1.1" 404 None
```

```
2021-09-15 11:36:12,478 INFO pid=76673 tid=MainThread file=base_modinput.py:log_info:295 | Potential API timeout, will try again
```

```
2021-09-15 11:36:12,480 ERROR pid=76673 tid=MainThread file=base_modinput.py:log_error:309 | Get error when collecting events.
```

Traceback (most recent call last):

File

```
"/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/ta_microsoft_o365_email_add_on_for_splunk/aob_py3/modinput_wrapper/base_modinput.py", line 128, in stream_events
```

```
self.collect_events(ew)
```

```
File "/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/o365_email.py", line 136, in collect_events
```

```
input_module.collect_events(self, ew)
```

```
File "/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/input_module_o365_email.py", line 182, in collect_events
```

```
messages.append(messages_response['value'])
```

KeyError: 'value'

```
2021-09-15 11:37:11,548 INFO pid=77624 tid=MainThread file=base_modinput.py:log_info:295 | Getting Auth Token
```

```
2021-09-15 11:37:11,549 INFO pid=77624 tid=MainThread file=setup_util.py:log_info:117 | Proxy is not enabled!
```

```
2021-09-15 11:37:11,549 DEBUG pid=77624 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 11:37:11,549 DEBUG pid=77624 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 11:37:11,552 DEBUG pid=77624 tid=MainThread file=connectionpool.py:_new_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443
```

```
2021-09-15 11:37:11,916 DEBUG pid=77624 tid=MainThread file=connectionpool.py:_make_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1732
```

2021-09-15 11:37:11,930 DEBUG pid=77624 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:37:12,065 DEBUG pid=77624 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:37:12,076 DEBUG pid=77624 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:37:12,106 DEBUG pid=77624 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0404s

2021-09-15 11:37:12,112 INFO pid=77624 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:37:12,116 DEBUG pid=77624 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:37:12,239 DEBUG pid=77624 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 11:37:12,241 INFO pid=77624 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 11:37:12,242 ERROR pid=77624 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 11:38:11,675 INFO pid=78070 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:38:11,676 INFO pid=78070 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:38:11,676 DEBUG pid=78070 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:38:11,677 DEBUG pid=78070 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:38:11,679 DEBUG pid=78070 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:38:12,057 DEBUG pid=78070 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1732

2021-09-15 11:38:12,070 DEBUG pid=78070 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:38:12,212 DEBUG pid=78070 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-  
app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:38:12,223 DEBUG pid=78070 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:38:12,253 DEBUG pid=78070 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0404s

2021-09-15 11:38:12,260 INFO pid=78070 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:38:12,264 DEBUG pid=78070 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:38:12,460 DEBUG pid=78070 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filte  
r=id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,inte  
rnetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadRe  
ceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404  
None

2021-09-15 11:38:12,462 INFO pid=78070 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again



2021-09-15 11:38:12,464 ERROR pid=78070 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

```
self.collect_events(ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

```
input_module.collect_events(self, ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 11:39:11,678 INFO pid=78239 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:39:11,679 INFO pid=78239 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:39:11,679 DEBUG pid=78239 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:39:11,680 DEBUG pid=78239 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:39:11,682 DEBUG pid=78239 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:39:12,055 DEBUG pid=78239 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1732

2021-09-15 11:39:12,069 DEBUG pid=78239 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:39:12,201 DEBUG pid=78239 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:39:12,212 DEBUG pid=78239 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:39:12,242 DEBUG pid=78239 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0406s

2021-09-15 11:39:12,249 INFO pid=78239 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:39:12,254 DEBUG pid=78239 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:39:12,375 DEBUG pid=78239 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 11:39:12,376 INFO pid=78239 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 11:39:12,378 ERROR pid=78239 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 11:40:11,265 INFO pid=79645 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:40:11,266 INFO pid=79645 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:40:11,267 DEBUG pid=79645 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:40:11,267 DEBUG pid=79645 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:40:11,270 DEBUG pid=79645 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:40:11,693 DEBUG pid=79645 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1732

2021-09-15 11:40:11,707 DEBUG pid=79645 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:40:11,848 DEBUG pid=79645 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-  
app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:40:11,859 DEBUG pid=79645 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:40:11,889 DEBUG pid=79645 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0403s

2021-09-15 11:40:11,896 INFO pid=79645 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:40:11,901 DEBUG pid=79645 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:40:12,075 DEBUG pid=79645 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404  
None

2021-09-15 11:40:12,077 INFO pid=79645 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 11:40:12,078 ERROR pid=79645 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when  
collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

```
input_module.collect_events(self, ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 11:41:11,489 INFO pid=79912 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:41:11,490 INFO pid=79912 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:41:11,490 DEBUG pid=79912 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:41:11,490 DEBUG pid=79912 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:41:11,492 DEBUG pid=79912 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:41:11,920 DEBUG pid=79912 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1732

2021-09-15 11:41:11,933 DEBUG pid=79912 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:41:12,070 DEBUG pid=79912 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:41:12,081 DEBUG pid=79912 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:41:12,112 DEBUG pid=79912 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0416s

2021-09-15 11:41:12,117 INFO pid=79912 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:41:12,121 DEBUG pid=79912 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:41:12,268 DEBUG pid=79912 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET

```
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?$expand=SingleValueExtendedProperties($filter=Id%20eq%20'LONG%20x0E08'),attachments&$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&$top=245&$orderby=receivedDateTime&$count=true HTTP/1.1" 404 None
```

```
2021-09-15 11:41:12,269 INFO pid=79912 tid=MainThread file=base_modinput.py:log_info:295 | Potential API timeout, will try again
```

```
2021-09-15 11:41:12,271 ERROR pid=79912 tid=MainThread file=base_modinput.py:log_error:309 | Get error when collecting events.
```

Traceback (most recent call last):

File

```
"/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/ta_microsoft_o365_email_add_on_for_splunk/aob_py3/modinput_wrapper/base_modinput.py", line 128, in stream_events
```

```
self.collect_events(ew)
```

```
File "/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/o365_email.py", line 136, in collect_events
```

```
input_module.collect_events(self, ew)
```

```
File "/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/input_module_o365_email.py", line 182, in collect_events
```

```
messages.append(messages_response['value'])
```

KeyError: 'value'

```
2021-09-15 11:42:11,470 INFO pid=80123 tid=MainThread file=base_modinput.py:log_info:295 | Getting Auth Token
```

```
2021-09-15 11:42:11,471 INFO pid=80123 tid=MainThread file=setup_util.py:log_info:117 | Proxy is not enabled!
```

```
2021-09-15 11:42:11,471 DEBUG pid=80123 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 11:42:11,472 DEBUG pid=80123 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 11:42:11,474 DEBUG pid=80123 tid=MainThread file=connectionpool.py:_new_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443
```

```
2021-09-15 11:42:11,844 DEBUG pid=80123 tid=MainThread file=connectionpool.py:_make_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1732
```

2021-09-15 11:42:11,857 DEBUG pid=80123 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:42:11,997 DEBUG pid=80123 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:42:12,008 DEBUG pid=80123 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:42:12,039 DEBUG pid=80123 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0408s

2021-09-15 11:42:12,045 INFO pid=80123 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:42:12,049 DEBUG pid=80123 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:42:12,185 DEBUG pid=80123 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 11:42:12,187 INFO pid=80123 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 11:42:12,188 ERROR pid=80123 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 11:43:11,650 INFO pid=80373 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:43:11,651 INFO pid=80373 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:43:11,651 DEBUG pid=80373 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:43:11,651 DEBUG pid=80373 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:43:11,654 DEBUG pid=80373 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:43:12,072 DEBUG pid=80373 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1732

2021-09-15 11:43:12,085 DEBUG pid=80373 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:43:12,227 DEBUG pid=80373 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-  
app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:43:12,238 DEBUG pid=80373 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:43:12,268 DEBUG pid=80373 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0404s

2021-09-15 11:43:12,275 INFO pid=80373 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:43:12,279 DEBUG pid=80373 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:43:12,439 DEBUG pid=80373 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$fille  
r=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,inte  
rnetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadRe  
ceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404  
None

2021-09-15 11:43:12,441 INFO pid=80373 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 11:43:12,442 ERROR pid=80373 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 11:44:11,641 INFO pid=80539 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:44:11,642 INFO pid=80539 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:44:11,642 DEBUG pid=80539 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:44:11,643 DEBUG pid=80539 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:44:11,646 DEBUG pid=80539 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:44:12,027 DEBUG pid=80539 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 11:44:12,041 DEBUG pid=80539 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:44:12,184 DEBUG pid=80539 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:44:12,195 DEBUG pid=80539 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.



2021-09-15 11:44:12,227 DEBUG pid=80539 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0430s

2021-09-15 11:44:12,233 INFO pid=80539 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:44:12,238 DEBUG pid=80539 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:44:12,383 DEBUG pid=80539 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 11:44:12,385 INFO pid=80539 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 11:44:12,387 ERROR pid=80539 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 11:45:11,683 INFO pid=81650 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:45:11,684 INFO pid=81650 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:45:11,684 DEBUG pid=81650 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:45:11,684 DEBUG pid=81650 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:45:11,687 DEBUG pid=81650 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:45:12,047 DEBUG pid=81650 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1700

2021-09-15 11:45:12,061 DEBUG pid=81650 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:45:12,202 DEBUG pid=81650 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-  
app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:45:12,213 DEBUG pid=81650 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:45:12,243 DEBUG pid=81650 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0409s

2021-09-15 11:45:12,250 INFO pid=81650 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:45:12,254 DEBUG pid=81650 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:45:12,411 DEBUG pid=81650 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404  
None

2021-09-15 11:45:12,413 INFO pid=81650 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 11:45:12,415 ERROR pid=81650 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when  
collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

```
input_module.collect_events(self, ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 11:46:11,399 INFO pid=81897 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:46:11,399 INFO pid=81897 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:46:11,400 DEBUG pid=81897 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:46:11,400 DEBUG pid=81897 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:46:11,402 DEBUG pid=81897 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:46:11,819 DEBUG pid=81897 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 11:46:11,832 DEBUG pid=81897 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:46:11,972 DEBUG pid=81897 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:46:11,979 DEBUG pid=81897 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:46:11,999 DEBUG pid=81897 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0268s

2021-09-15 11:46:12,002 INFO pid=81897 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:46:12,005 DEBUG pid=81897 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:46:12,298 DEBUG pid=81897 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET

```
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?$expand=SingleValueExtendedProperties($filter=Id%20eq%20'LONG%20x0E08'),attachments&$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReceiptRequested,isDeliveryReceiptRequested&$top=245&$orderby=receivedDateTime&$count=true HTTP/1.1" 404 None
```

```
2021-09-15 11:46:12,300 INFO pid=81897 tid=MainThread file=base_modinput.py:log_info:295 | Potential API timeout, will try again
```

```
2021-09-15 11:46:12,301 ERROR pid=81897 tid=MainThread file=base_modinput.py:log_error:309 | Get error when collecting events.
```

Traceback (most recent call last):

File

```
"/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/ta_microsoft_o365_email_add_on_for_splunk/aob_py3/modinput_wrapper/base_modinput.py", line 128, in stream_events
```

```
self.collect_events(ew)
```

```
File "/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/o365_email.py", line 136, in collect_events
```

```
input_module.collect_events(self, ew)
```

```
File "/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/input_module_o365_email.py", line 182, in collect_events
```

```
messages.append(messages_response['value'])
```

KeyError: 'value'

```
2021-09-15 11:47:11,573 INFO pid=82194 tid=MainThread file=base_modinput.py:log_info:295 | Getting Auth Token
```

```
2021-09-15 11:47:11,574 INFO pid=82194 tid=MainThread file=setup_util.py:log_info:117 | Proxy is not enabled!
```

```
2021-09-15 11:47:11,574 DEBUG pid=82194 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 11:47:11,574 DEBUG pid=82194 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 11:47:11,577 DEBUG pid=82194 tid=MainThread file=connectionpool.py:_new_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443
```

```
2021-09-15 11:47:11,938 DEBUG pid=82194 tid=MainThread file=connectionpool.py:_make_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700
```

2021-09-15 11:47:11,952 DEBUG pid=82194 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:47:12,094 DEBUG pid=82194 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:47:12,105 DEBUG pid=82194 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:47:12,135 DEBUG pid=82194 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0405s

2021-09-15 11:47:12,141 INFO pid=82194 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:47:12,146 DEBUG pid=82194 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:47:12,332 DEBUG pid=82194 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 11:47:12,333 INFO pid=82194 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 11:47:12,335 ERROR pid=82194 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 11:48:11,655 INFO pid=82353 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:48:11,656 INFO pid=82353 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:48:11,657 DEBUG pid=82353 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:48:11,657 DEBUG pid=82353 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:48:11,660 DEBUG pid=82353 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:48:11,788 DEBUG pid=82353 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 11:48:11,802 DEBUG pid=82353 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:48:11,939 DEBUG pid=82353 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:48:11,951 DEBUG pid=82353 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:48:11,981 DEBUG pid=82353 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0410s

2021-09-15 11:48:11,988 INFO pid=82353 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:48:11,992 DEBUG pid=82353 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:48:12,173 DEBUG pid=82353 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404  
None

2021-09-15 11:48:12,175 INFO pid=82353 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 11:48:12,177 ERROR pid=82353 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 11:49:11,707 INFO pid=82516 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:49:11,707 INFO pid=82516 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:49:11,708 DEBUG pid=82516 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:49:11,708 DEBUG pid=82516 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:49:11,711 DEBUG pid=82516 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:49:11,893 DEBUG pid=82516 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 11:49:11,907 DEBUG pid=82516 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:49:12,034 DEBUG pid=82516 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:49:12,044 DEBUG pid=82516 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:49:12,073 DEBUG pid=82516 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0389s

2021-09-15 11:49:12,079 INFO pid=82516 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:49:12,084 DEBUG pid=82516 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:49:12,383 DEBUG pid=82516 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 11:49:12,385 INFO pid=82516 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 11:49:12,386 ERROR pid=82516 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 11:50:11,199 INFO pid=84251 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:50:11,200 INFO pid=84251 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:50:11,200 DEBUG pid=84251 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)



2021-09-15 11:50:11,201 DEBUG pid=84251 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:50:11,203 DEBUG pid=84251 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:50:11,440 DEBUG pid=84251 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1700

2021-09-15 11:50:11,454 DEBUG pid=84251 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:50:11,587 DEBUG pid=84251 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-  
app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:50:11,598 DEBUG pid=84251 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:50:11,629 DEBUG pid=84251 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0411s

2021-09-15 11:50:11,635 INFO pid=84251 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:50:11,640 DEBUG pid=84251 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:50:11,810 DEBUG pid=84251 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404  
None

2021-09-15 11:50:11,811 INFO pid=84251 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 11:50:11,813 ERROR pid=84251 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when  
collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

```
input_module.collect_events(self, ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 11:51:11,511 INFO pid=84714 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:51:11,512 INFO pid=84714 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:51:11,512 DEBUG pid=84714 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:51:11,512 DEBUG pid=84714 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:51:11,515 DEBUG pid=84714 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:51:11,695 DEBUG pid=84714 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 11:51:11,709 DEBUG pid=84714 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:51:11,850 DEBUG pid=84714 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:51:11,857 DEBUG pid=84714 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:51:11,882 DEBUG pid=84714 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0322s

2021-09-15 11:51:11,886 INFO pid=84714 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:51:11,888 DEBUG pid=84714 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:51:12,019 DEBUG pid=84714 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET

```
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?$expand=SingleValueExtendedProperties($filter=Id%20eq%20'LONG%20x0E08'),attachments&$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReceiptRequested,isDeliveryReceiptRequested&$top=245&$orderby=receivedDateTime&$count=true HTTP/1.1" 404 None
```

```
2021-09-15 11:51:12,020 INFO pid=84714 tid=MainThread file=base_modinput.py:log_info:295 | Potential API timeout, will try again
```

```
2021-09-15 11:51:12,021 ERROR pid=84714 tid=MainThread file=base_modinput.py:log_error:309 | Get error when collecting events.
```

Traceback (most recent call last):

File

```
"/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/ta_microsoft_o365_email_add_on_for_splunk/aob_py3/modinput_wrapper/base_modinput.py", line 128, in stream_events
```

```
self.collect_events(ew)
```

```
File "/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/o365_email.py", line 136, in collect_events
```

```
input_module.collect_events(self, ew)
```

```
File "/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/input_module_o365_email.py", line 182, in collect_events
```

```
messages.append(messages_response['value'])
```

KeyError: 'value'

```
2021-09-15 11:52:11,378 INFO pid=84927 tid=MainThread file=base_modinput.py:log_info:295 | Getting Auth Token
```

```
2021-09-15 11:52:11,379 INFO pid=84927 tid=MainThread file=setup_util.py:log_info:117 | Proxy is not enabled!
```

```
2021-09-15 11:52:11,379 DEBUG pid=84927 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 11:52:11,379 DEBUG pid=84927 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 11:52:11,382 DEBUG pid=84927 tid=MainThread file=connectionpool.py:_new_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443
```

```
2021-09-15 11:52:11,519 DEBUG pid=84927 tid=MainThread file=connectionpool.py:_make_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700
```

2021-09-15 11:52:11,533 DEBUG pid=84927 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:52:11,675 DEBUG pid=84927 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:52:11,686 DEBUG pid=84927 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:52:11,717 DEBUG pid=84927 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0413s

2021-09-15 11:52:11,724 INFO pid=84927 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:52:11,728 DEBUG pid=84927 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:52:12,094 DEBUG pid=84927 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 11:52:12,095 INFO pid=84927 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 11:52:12,097 ERROR pid=84927 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 11:53:11,396 INFO pid=85172 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:53:11,397 INFO pid=85172 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:53:11,397 DEBUG pid=85172 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:53:11,397 DEBUG pid=85172 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:53:11,400 DEBUG pid=85172 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:53:11,588 DEBUG pid=85172 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1700

2021-09-15 11:53:11,601 DEBUG pid=85172 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:53:11,742 DEBUG pid=85172 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-  
app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:53:11,752 DEBUG pid=85172 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:53:11,781 DEBUG pid=85172 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0382s

2021-09-15 11:53:11,788 INFO pid=85172 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:53:11,792 DEBUG pid=85172 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:53:11,946 DEBUG pid=85172 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$fилte  
r=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,inte  
rnetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadRe  
ceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404  
None

2021-09-15 11:53:11,948 INFO pid=85172 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 11:53:11,950 ERROR pid=85172 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 11:54:11,612 INFO pid=85331 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:54:11,613 INFO pid=85331 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:54:11,613 DEBUG pid=85331 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:54:11,613 DEBUG pid=85331 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:54:11,616 DEBUG pid=85331 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:54:11,772 DEBUG pid=85331 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 11:54:11,786 DEBUG pid=85331 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:54:11,926 DEBUG pid=85331 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:54:11,937 DEBUG pid=85331 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:54:11,967 DEBUG pid=85331 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0399s

2021-09-15 11:54:11,972 INFO pid=85331 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:54:11,975 DEBUG pid=85331 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:54:12,251 DEBUG pid=85331 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 11:54:12,253 INFO pid=85331 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 11:54:12,254 ERROR pid=85331 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 11:55:11,541 INFO pid=86373 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:55:11,542 INFO pid=86373 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:55:11,542 DEBUG pid=86373 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:55:11,543 DEBUG pid=86373 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:55:11,545 DEBUG pid=86373 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:55:11,676 DEBUG pid=86373 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1700

2021-09-15 11:55:11,689 DEBUG pid=86373 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:55:11,830 DEBUG pid=86373 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-  
app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:55:11,842 DEBUG pid=86373 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:55:11,874 DEBUG pid=86373 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0427s

2021-09-15 11:55:11,880 INFO pid=86373 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:55:11,885 DEBUG pid=86373 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:55:12,195 DEBUG pid=86373 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404  
None

2021-09-15 11:55:12,196 INFO pid=86373 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 11:55:12,198 ERROR pid=86373 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when  
collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)



File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

```
input_module.collect_events(self, ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 11:56:11,440 INFO pid=86623 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:56:11,441 INFO pid=86623 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:56:11,442 DEBUG pid=86623 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:56:11,442 DEBUG pid=86623 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:56:11,445 DEBUG pid=86623 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:56:11,549 DEBUG pid=86623 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 11:56:11,561 DEBUG pid=86623 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:56:11,671 DEBUG pid=86623 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:56:11,682 DEBUG pid=86623 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:56:11,710 DEBUG pid=86623 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0391s

2021-09-15 11:56:11,715 INFO pid=86623 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:56:11,719 DEBUG pid=86623 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:56:11,835 DEBUG pid=86623 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET

```
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?$expand=SingleValueExtendedProperties($filter=Id%20eq%20'LONG%20x0E08'),attachments&$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&$top=245&$orderby=receivedDateTime&$count=true HTTP/1.1" 404 None
```

```
2021-09-15 11:56:11,837 INFO pid=86623 tid=MainThread file=base_modinput.py:log_info:295 | Potential API timeout, will try again
```

```
2021-09-15 11:56:11,838 ERROR pid=86623 tid=MainThread file=base_modinput.py:log_error:309 | Get error when collecting events.
```

Traceback (most recent call last):

File

```
"/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/ta_microsoft_o365_email_add_on_for_splunk/aob_py3/modinput_wrapper/base_modinput.py", line 128, in stream_events
```

```
self.collect_events(ew)
```

```
File "/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/o365_email.py", line 136, in collect_events
```

```
input_module.collect_events(self, ew)
```

```
File "/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/input_module_o365_email.py", line 182, in collect_events
```

```
messages.append(messages_response['value'])
```

KeyError: 'value'

```
2021-09-15 11:57:11,697 INFO pid=86846 tid=MainThread file=base_modinput.py:log_info:295 | Getting Auth Token
```

```
2021-09-15 11:57:11,697 INFO pid=86846 tid=MainThread file=setup_util.py:log_info:117 | Proxy is not enabled!
```

```
2021-09-15 11:57:11,698 DEBUG pid=86846 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 11:57:11,698 DEBUG pid=86846 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 11:57:11,701 DEBUG pid=86846 tid=MainThread file=connectionpool.py:_new_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443
```

```
2021-09-15 11:57:11,821 DEBUG pid=86846 tid=MainThread file=connectionpool.py:_make_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700
```

2021-09-15 11:57:11,834 DEBUG pid=86846 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:57:11,977 DEBUG pid=86846 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:57:11,988 DEBUG pid=86846 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:57:12,020 DEBUG pid=86846 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0428s

2021-09-15 11:57:12,027 INFO pid=86846 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:57:12,031 DEBUG pid=86846 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:57:12,155 DEBUG pid=86846 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 11:57:12,156 INFO pid=86846 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 11:57:12,158 ERROR pid=86846 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 11:58:11,531 INFO pid=87005 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:58:11,531 INFO pid=87005 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:58:11,532 DEBUG pid=87005 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:58:11,532 DEBUG pid=87005 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:58:11,535 DEBUG pid=87005 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:58:11,705 DEBUG pid=87005 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1700

2021-09-15 11:58:11,718 DEBUG pid=87005 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:58:11,859 DEBUG pid=87005 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-  
app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:58:11,871 DEBUG pid=87005 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:58:11,902 DEBUG pid=87005 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0417s

2021-09-15 11:58:11,909 INFO pid=87005 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:58:11,913 DEBUG pid=87005 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:58:12,065 DEBUG pid=87005 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filte  
r=id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,inte  
rnetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadRe  
ceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404  
None

2021-09-15 11:58:12,067 INFO pid=87005 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 11:58:12,069 ERROR pid=87005 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 11:59:11,720 INFO pid=87173 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 11:59:11,720 INFO pid=87173 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:59:11,721 DEBUG pid=87173 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:59:11,721 DEBUG pid=87173 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 11:59:11,724 DEBUG pid=87173 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 11:59:11,868 DEBUG pid=87173 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 11:59:11,881 DEBUG pid=87173 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 11:59:12,020 DEBUG pid=87173 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 11:59:12,031 DEBUG pid=87173 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 11:59:12,062 DEBUG pid=87173 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0412s

2021-09-15 11:59:12,069 INFO pid=87173 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 11:59:12,074 DEBUG pid=87173 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 11:59:12,217 DEBUG pid=87173 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 11:59:12,218 INFO pid=87173 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 11:59:12,220 ERROR pid=87173 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 12:00:11,554 INFO pid=88720 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:00:11,554 INFO pid=88720 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:00:11,555 DEBUG pid=88720 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:00:11,555 DEBUG pid=88720 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:00:11,558 DEBUG pid=88720 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:00:11,887 DEBUG pid=88720 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1700

2021-09-15 12:00:11,901 DEBUG pid=88720 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:00:12,042 DEBUG pid=88720 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-  
app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:00:12,053 DEBUG pid=88720 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:00:12,084 DEBUG pid=88720 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0408s

2021-09-15 12:00:12,090 INFO pid=88720 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:00:12,095 DEBUG pid=88720 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:00:12,284 DEBUG pid=88720 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404  
None

2021-09-15 12:00:12,286 INFO pid=88720 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 12:00:12,288 ERROR pid=88720 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when  
collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

```
input_module.collect_events(self, ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 12:01:11,398 INFO pid=88968 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:01:11,398 INFO pid=88968 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:01:11,398 DEBUG pid=88968 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:01:11,399 DEBUG pid=88968 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:01:11,400 DEBUG pid=88968 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:01:11,532 DEBUG pid=88968 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 12:01:11,546 DEBUG pid=88968 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:01:11,687 DEBUG pid=88968 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:01:11,694 DEBUG pid=88968 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:01:11,713 DEBUG pid=88968 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0256s

2021-09-15 12:01:11,717 INFO pid=88968 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:01:11,719 DEBUG pid=88968 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:01:12,025 DEBUG pid=88968 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET



```
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?$expand=SingleValueExtendedProperties($filter=Id%20eq%20'LONG%20x0E08'),attachments&$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReceiptRequested,isDeliveryReceiptRequested&$top=245&$orderby=receivedDateTime&$count=true HTTP/1.1" 404 None
```

```
2021-09-15 12:01:12,027 INFO pid=88968 tid=MainThread file=base_modinput.py:log_info:295 | Potential API timeout, will try again
```

```
2021-09-15 12:01:12,028 ERROR pid=88968 tid=MainThread file=base_modinput.py:log_error:309 | Get error when collecting events.
```

Traceback (most recent call last):

File

```
"/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/ta_microsoft_o365_email_add_on_for_splunk/aob_py3/modinput_wrapper/base_modinput.py", line 128, in stream_events
```

```
self.collect_events(ew)
```

```
File "/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/o365_email.py", line 136, in collect_events
```

```
input_module.collect_events(self, ew)
```

```
File "/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/input_module_o365_email.py", line 182, in collect_events
```

```
messages.append(messages_response['value'])
```

KeyError: 'value'

```
2021-09-15 12:02:11,579 INFO pid=89264 tid=MainThread file=base_modinput.py:log_info:295 | Getting Auth Token
```

```
2021-09-15 12:02:11,579 INFO pid=89264 tid=MainThread file=setup_util.py:log_info:117 | Proxy is not enabled!
```

```
2021-09-15 12:02:11,580 DEBUG pid=89264 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 12:02:11,581 DEBUG pid=89264 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 12:02:11,584 DEBUG pid=89264 tid=MainThread file=connectionpool.py:_new_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443
```

```
2021-09-15 12:02:11,746 DEBUG pid=89264 tid=MainThread file=connectionpool.py:_make_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700
```

2021-09-15 12:02:11,760 DEBUG pid=89264 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:02:11,897 DEBUG pid=89264 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:02:11,905 DEBUG pid=89264 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:02:11,929 DEBUG pid=89264 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0315s

2021-09-15 12:02:11,935 INFO pid=89264 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:02:11,939 DEBUG pid=89264 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:02:12,063 DEBUG pid=89264 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 12:02:12,065 INFO pid=89264 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 12:02:12,066 ERROR pid=89264 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 12:03:11,489 INFO pid=89499 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:03:11,489 INFO pid=89499 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:03:11,490 DEBUG pid=89499 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:03:11,490 DEBUG pid=89499 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:03:11,493 DEBUG pid=89499 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:03:11,692 DEBUG pid=89499 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1700

2021-09-15 12:03:11,706 DEBUG pid=89499 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:03:11,847 DEBUG pid=89499 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-  
app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:03:11,859 DEBUG pid=89499 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:03:11,889 DEBUG pid=89499 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0406s

2021-09-15 12:03:11,895 INFO pid=89499 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:03:11,900 DEBUG pid=89499 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:03:12,619 DEBUG pid=89499 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filte  
r=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,inte  
rnetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadRe  
ceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404  
None

2021-09-15 12:03:12,621 INFO pid=89499 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 12:03:12,622 ERROR pid=89499 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 12:04:11,519 INFO pid=89660 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:04:11,520 INFO pid=89660 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:04:11,520 DEBUG pid=89660 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:04:11,520 DEBUG pid=89660 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:04:11,523 DEBUG pid=89660 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:04:11,682 DEBUG pid=89660 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 12:04:11,696 DEBUG pid=89660 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:04:11,833 DEBUG pid=89660 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:04:11,844 DEBUG pid=89660 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:04:11,874 DEBUG pid=89660 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0409s

2021-09-15 12:04:11,881 INFO pid=89660 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:04:11,886 DEBUG pid=89660 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:04:12,005 DEBUG pid=89660 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 12:04:12,007 INFO pid=89660 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 12:04:12,008 ERROR pid=89660 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 12:05:11,525 INFO pid=90982 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:05:11,526 INFO pid=90982 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:05:11,526 DEBUG pid=90982 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:05:11,526 DEBUG pid=90982 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:05:11,528 DEBUG pid=90982 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:05:11,731 DEBUG pid=90982 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1700

2021-09-15 12:05:11,745 DEBUG pid=90982 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:05:11,885 DEBUG pid=90982 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-  
app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:05:11,896 DEBUG pid=90982 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:05:11,925 DEBUG pid=90982 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0400s

2021-09-15 12:05:11,930 INFO pid=90982 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:05:11,934 DEBUG pid=90982 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:05:12,273 DEBUG pid=90982 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404  
None

2021-09-15 12:05:12,275 INFO pid=90982 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 12:05:12,276 ERROR pid=90982 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when  
collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

```
input_module.collect_events(self, ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 12:06:11,309 INFO pid=91332 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:06:11,309 INFO pid=91332 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:06:11,310 DEBUG pid=91332 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:06:11,310 DEBUG pid=91332 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:06:11,313 DEBUG pid=91332 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:06:11,499 DEBUG pid=91332 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 12:06:11,513 DEBUG pid=91332 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:06:11,650 DEBUG pid=91332 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:06:11,661 DEBUG pid=91332 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:06:11,691 DEBUG pid=91332 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0405s

2021-09-15 12:06:11,696 INFO pid=91332 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:06:11,700 DEBUG pid=91332 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:06:11,953 DEBUG pid=91332 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET

```
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?$expand=SingleValueExtendedProperties($filter=Id%20eq%20'LONG%20x0E08'),attachments&$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReceiptRequested,isDeliveryReceiptRequested&$top=245&$orderby=receivedDateTime&$count=true HTTP/1.1" 404 None
```

```
2021-09-15 12:06:11,954 INFO pid=91332 tid=MainThread file=base_modinput.py:log_info:295 | Potential API timeout, will try again
```

```
2021-09-15 12:06:11,956 ERROR pid=91332 tid=MainThread file=base_modinput.py:log_error:309 | Get error when collecting events.
```

Traceback (most recent call last):

File

```
"/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/ta_microsoft_o365_email_add_on_for_splunk/aob_py3/modinput_wrapper/base_modinput.py", line 128, in stream_events
```

```
self.collect_events(ew)
```

```
File "/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/o365_email.py", line 136, in collect_events
```

```
input_module.collect_events(self, ew)
```

```
File "/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/input_module_o365_email.py", line 182, in collect_events
```

```
messages.append(messages_response['value'])
```

KeyError: 'value'

```
2021-09-15 12:07:11,575 INFO pid=91532 tid=MainThread file=base_modinput.py:log_info:295 | Getting Auth Token
```

```
2021-09-15 12:07:11,575 INFO pid=91532 tid=MainThread file=setup_util.py:log_info:117 | Proxy is not enabled!
```

```
2021-09-15 12:07:11,576 DEBUG pid=91532 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 12:07:11,576 DEBUG pid=91532 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 12:07:11,578 DEBUG pid=91532 tid=MainThread file=connectionpool.py:_new_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443
```

```
2021-09-15 12:07:12,045 DEBUG pid=91532 tid=MainThread file=connectionpool.py:_make_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700
```



2021-09-15 12:07:12,059 DEBUG pid=91532 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:07:12,202 DEBUG pid=91532 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:07:12,213 DEBUG pid=91532 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:07:12,243 DEBUG pid=91532 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0407s

2021-09-15 12:07:12,249 INFO pid=91532 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:07:12,254 DEBUG pid=91532 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:07:12,388 DEBUG pid=91532 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 12:07:12,390 INFO pid=91532 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 12:07:12,391 ERROR pid=91532 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 12:08:11,578 INFO pid=91689 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:08:11,579 INFO pid=91689 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:08:11,579 DEBUG pid=91689 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:08:11,580 DEBUG pid=91689 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:08:11,582 DEBUG pid=91689 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:08:11,992 DEBUG pid=91689 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1700

2021-09-15 12:08:12,006 DEBUG pid=91689 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:08:12,147 DEBUG pid=91689 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-  
app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:08:12,158 DEBUG pid=91689 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:08:12,188 DEBUG pid=91689 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0406s

2021-09-15 12:08:12,195 INFO pid=91689 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:08:12,199 DEBUG pid=91689 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:08:12,379 DEBUG pid=91689 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filte  
r=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,inte  
rnetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadRe  
ceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404  
None

2021-09-15 12:08:12,380 INFO pid=91689 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 12:08:12,382 ERROR pid=91689 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 12:09:11,611 INFO pid=91844 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:09:11,611 INFO pid=91844 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:09:11,612 DEBUG pid=91844 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:09:11,612 DEBUG pid=91844 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:09:11,615 DEBUG pid=91844 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:09:12,050 DEBUG pid=91844 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 12:09:12,064 DEBUG pid=91844 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:09:12,206 DEBUG pid=91844 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:09:12,217 DEBUG pid=91844 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:09:12,247 DEBUG pid=91844 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0402s

2021-09-15 12:09:12,253 INFO pid=91844 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:09:12,257 DEBUG pid=91844 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:09:12,534 DEBUG pid=91844 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 12:09:12,536 INFO pid=91844 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 12:09:12,537 ERROR pid=91844 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 12:10:11,550 INFO pid=93285 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:10:11,551 INFO pid=93285 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:10:11,552 DEBUG pid=93285 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:10:11,552 DEBUG pid=93285 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:10:11,555 DEBUG pid=93285 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:10:11,943 DEBUG pid=93285 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1700

2021-09-15 12:10:11,955 DEBUG pid=93285 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:10:12,090 DEBUG pid=93285 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-  
app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:10:12,101 DEBUG pid=93285 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:10:12,132 DEBUG pid=93285 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0409s

2021-09-15 12:10:12,138 INFO pid=93285 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:10:12,143 DEBUG pid=93285 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:10:12,373 DEBUG pid=93285 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404  
None

2021-09-15 12:10:12,374 INFO pid=93285 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 12:10:12,376 ERROR pid=93285 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when  
collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

```
input_module.collect_events(self, ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 12:11:11,311 INFO pid=93443 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:11:11,311 INFO pid=93443 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:11:11,312 DEBUG pid=93443 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:11:11,312 DEBUG pid=93443 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:11:11,314 DEBUG pid=93443 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:11:11,732 DEBUG pid=93443 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 12:11:11,745 DEBUG pid=93443 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:11:11,885 DEBUG pid=93443 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:11:11,895 DEBUG pid=93443 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:11:11,925 DEBUG pid=93443 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0400s

2021-09-15 12:11:11,930 INFO pid=93443 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:11:11,934 DEBUG pid=93443 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:11:12,079 DEBUG pid=93443 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET

```
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?$expand=SingleValueExtendedProperties($filter=Id%20eq%20'LONG%20x0E08'),attachments&$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReceiptRequested,isDeliveryReceiptRequested&$top=245&$orderBy=receivedDateTime&$count=true HTTP/1.1" 404 None
```

```
2021-09-15 12:11:12,080 INFO pid=93443 tid=MainThread file=base_modinput.py:log_info:295 | Potential API timeout, will try again
```

```
2021-09-15 12:11:12,081 ERROR pid=93443 tid=MainThread file=base_modinput.py:log_error:309 | Get error when collecting events.
```

Traceback (most recent call last):

File

```
"/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/ta_microsoft_o365_email_add_on_for_splunk/aob_py3/modinput_wrapper/base_modinput.py", line 128, in stream_events
```

```
self.collect_events(ew)
```

```
File "/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/o365_email.py", line 136, in collect_events
```

```
input_module.collect_events(self, ew)
```

```
File "/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/input_module_o365_email.py", line 182, in collect_events
```

```
messages.append(messages_response['value'])
```

KeyError: 'value'

```
2021-09-15 12:12:11,577 INFO pid=93645 tid=MainThread file=base_modinput.py:log_info:295 | Getting Auth Token
```

```
2021-09-15 12:12:11,577 INFO pid=93645 tid=MainThread file=setup_util.py:log_info:117 | Proxy is not enabled!
```

```
2021-09-15 12:12:11,578 DEBUG pid=93645 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 12:12:11,578 DEBUG pid=93645 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 12:12:11,581 DEBUG pid=93645 tid=MainThread file=connectionpool.py:_new_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443
```

```
2021-09-15 12:12:12,008 DEBUG pid=93645 tid=MainThread file=connectionpool.py:_make_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700
```

2021-09-15 12:12:12,021 DEBUG pid=93645 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:12:12,142 DEBUG pid=93645 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:12:12,148 DEBUG pid=93645 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:12:12,168 DEBUG pid=93645 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0255s

2021-09-15 12:12:12,174 INFO pid=93645 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:12:12,179 DEBUG pid=93645 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:12:12,461 DEBUG pid=93645 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 12:12:12,463 INFO pid=93645 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 12:12:12,465 ERROR pid=93645 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])



KeyError: 'value'

2021-09-15 12:13:11,652 INFO pid=93886 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:13:11,653 INFO pid=93886 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:13:11,654 DEBUG pid=93886 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:13:11,654 DEBUG pid=93886 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:13:11,657 DEBUG pid=93886 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:13:12,384 DEBUG pid=93886 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1700

2021-09-15 12:13:12,397 DEBUG pid=93886 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:13:12,512 DEBUG pid=93886 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-  
app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:13:12,518 DEBUG pid=93886 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:13:12,538 DEBUG pid=93886 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0258s

2021-09-15 12:13:12,545 INFO pid=93886 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:13:12,549 DEBUG pid=93886 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:13:12,877 DEBUG pid=93886 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filte  
r=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,inte  
rnetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadRe  
ceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404  
None

2021-09-15 12:13:12,879 INFO pid=93886 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 12:13:12,879 ERROR pid=93886 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 12:14:11,481 INFO pid=94045 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:14:11,482 INFO pid=94045 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:14:11,483 DEBUG pid=94045 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:14:11,483 DEBUG pid=94045 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:14:11,486 DEBUG pid=94045 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:14:11,901 DEBUG pid=94045 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 12:14:11,913 DEBUG pid=94045 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:14:12,032 DEBUG pid=94045 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:14:12,038 DEBUG pid=94045 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:14:12,058 DEBUG pid=94045 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0258s

2021-09-15 12:14:12,065 INFO pid=94045 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:14:12,070 DEBUG pid=94045 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:14:12,216 DEBUG pid=94045 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 12:14:12,218 INFO pid=94045 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 12:14:12,219 ERROR pid=94045 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 12:15:11,580 INFO pid=95225 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:15:11,581 INFO pid=95225 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:15:11,581 DEBUG pid=95225 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:15:11,582 DEBUG pid=95225 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:15:11,584 DEBUG pid=95225 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:15:12,003 DEBUG pid=95225 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1700

2021-09-15 12:15:12,016 DEBUG pid=95225 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:15:12,132 DEBUG pid=95225 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-  
app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:15:12,138 DEBUG pid=95225 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:15:12,159 DEBUG pid=95225 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0261s

2021-09-15 12:15:12,165 INFO pid=95225 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:15:12,170 DEBUG pid=95225 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:15:12,510 DEBUG pid=95225 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404  
None

2021-09-15 12:15:12,511 INFO pid=95225 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 12:15:12,513 ERROR pid=95225 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when  
collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

```
input_module.collect_events(self, ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 12:16:11,596 INFO pid=95504 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:16:11,597 INFO pid=95504 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:16:11,597 DEBUG pid=95504 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:16:11,597 DEBUG pid=95504 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:16:11,600 DEBUG pid=95504 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:16:12,043 DEBUG pid=95504 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 12:16:12,057 DEBUG pid=95504 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:16:12,198 DEBUG pid=95504 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:16:12,210 DEBUG pid=95504 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:16:12,240 DEBUG pid=95504 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0412s

2021-09-15 12:16:12,247 INFO pid=95504 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:16:12,251 DEBUG pid=95504 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:16:12,520 DEBUG pid=95504 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET

```
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?$expand=SingleValueExtendedProperties($filter=Id%20eq%20'LONG%20x0E08'),attachments&$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&$top=245&$orderby=receivedDateTime&$count=true HTTP/1.1" 404 None
```

```
2021-09-15 12:16:12,522 INFO pid=95504 tid=MainThread file=base_modinput.py:log_info:295 | Potential API timeout, will try again
```

```
2021-09-15 12:16:12,524 ERROR pid=95504 tid=MainThread file=base_modinput.py:log_error:309 | Get error when collecting events.
```

Traceback (most recent call last):

File

```
"/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/ta_microsoft_o365_email_add_on_for_splunk/aob_py3/modinput_wrapper/base_modinput.py", line 128, in stream_events
```

```
self.collect_events(ew)
```

```
File "/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/o365_email.py", line 136, in collect_events
```

```
input_module.collect_events(self, ew)
```

```
File "/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/input_module_o365_email.py", line 182, in collect_events
```

```
messages.append(messages_response['value'])
```

KeyError: 'value'

```
2021-09-15 12:17:11,630 INFO pid=95882 tid=MainThread file=base_modinput.py:log_info:295 | Getting Auth Token
```

```
2021-09-15 12:17:11,630 INFO pid=95882 tid=MainThread file=setup_util.py:log_info:117 | Proxy is not enabled!
```

```
2021-09-15 12:17:11,631 DEBUG pid=95882 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 12:17:11,631 DEBUG pid=95882 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 12:17:11,634 DEBUG pid=95882 tid=MainThread file=connectionpool.py:_new_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443
```

```
2021-09-15 12:17:12,029 DEBUG pid=95882 tid=MainThread file=connectionpool.py:_make_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700
```

2021-09-15 12:17:12,043 DEBUG pid=95882 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:17:12,162 DEBUG pid=95882 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:17:12,169 DEBUG pid=95882 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:17:12,189 DEBUG pid=95882 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0266s

2021-09-15 12:17:12,196 INFO pid=95882 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:17:12,200 DEBUG pid=95882 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:17:12,366 DEBUG pid=95882 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 12:17:12,368 INFO pid=95882 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 12:17:12,369 ERROR pid=95882 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 12:18:11,411 INFO pid=96036 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:18:11,411 INFO pid=96036 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:18:11,412 DEBUG pid=96036 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:18:11,412 DEBUG pid=96036 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:18:11,415 DEBUG pid=96036 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:18:11,602 DEBUG pid=96036 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1700

2021-09-15 12:18:11,616 DEBUG pid=96036 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:18:11,733 DEBUG pid=96036 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-  
app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:18:11,739 DEBUG pid=96036 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:18:11,760 DEBUG pid=96036 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0263s

2021-09-15 12:18:11,767 INFO pid=96036 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:18:11,771 DEBUG pid=96036 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:18:11,923 DEBUG pid=96036 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filte  
r=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,inte  
rnetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadRe  
ceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404  
None

2021-09-15 12:18:11,925 INFO pid=96036 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again



2021-09-15 12:18:11,926 ERROR pid=96036 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 12:19:11,507 INFO pid=96188 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:19:11,508 INFO pid=96188 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:19:11,508 DEBUG pid=96188 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:19:11,508 DEBUG pid=96188 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:19:11,511 DEBUG pid=96188 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:19:11,643 DEBUG pid=96188 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 12:19:11,657 DEBUG pid=96188 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:19:11,776 DEBUG pid=96188 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:19:11,783 DEBUG pid=96188 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:19:11,804 DEBUG pid=96188 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0269s

2021-09-15 12:19:11,811 INFO pid=96188 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:19:11,815 DEBUG pid=96188 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:19:12,111 DEBUG pid=96188 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 12:19:12,113 INFO pid=96188 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 12:19:12,114 ERROR pid=96188 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 12:20:11,327 INFO pid=97747 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:20:11,328 INFO pid=97747 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:20:11,328 DEBUG pid=97747 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:20:11,328 DEBUG pid=97747 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:20:11,331 DEBUG pid=97747 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:20:11,526 DEBUG pid=97747 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1700

2021-09-15 12:20:11,540 DEBUG pid=97747 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:20:11,662 DEBUG pid=97747 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-  
app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:20:11,668 DEBUG pid=97747 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:20:11,689 DEBUG pid=97747 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0266s

2021-09-15 12:20:11,696 INFO pid=97747 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:20:11,700 DEBUG pid=97747 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:20:11,918 DEBUG pid=97747 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404  
None

2021-09-15 12:20:11,920 INFO pid=97747 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 12:20:11,921 ERROR pid=97747 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when  
collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

```
input_module.collect_events(self, ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 12:21:11,527 INFO pid=98007 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:21:11,527 INFO pid=98007 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:21:11,528 DEBUG pid=98007 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:21:11,528 DEBUG pid=98007 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:21:11,531 DEBUG pid=98007 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:21:11,651 DEBUG pid=98007 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 12:21:11,663 DEBUG pid=98007 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:21:11,799 DEBUG pid=98007 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:21:11,808 DEBUG pid=98007 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:21:11,835 DEBUG pid=98007 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0353s

2021-09-15 12:21:11,839 INFO pid=98007 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:21:11,843 DEBUG pid=98007 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:21:11,967 DEBUG pid=98007 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET

```
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?$expand=SingleValueExtendedProperties($filter=Id%20eq%20'LONG%20x0E08'),attachments&$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&$top=245&$orderby=receivedDateTime&$count=true HTTP/1.1" 404 None
```

```
2021-09-15 12:21:11,968 INFO pid=98007 tid=MainThread file=base_modinput.py:log_info:295 | Potential API timeout, will try again
```

```
2021-09-15 12:21:11,968 ERROR pid=98007 tid=MainThread file=base_modinput.py:log_error:309 | Get error when collecting events.
```

Traceback (most recent call last):

File

```
"/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/ta_microsoft_o365_email_add_on_for_splunk/aob_py3/modinput_wrapper/base_modinput.py", line 128, in stream_events
```

```
self.collect_events(ew)
```

```
File "/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/o365_email.py", line 136, in collect_events
```

```
input_module.collect_events(self, ew)
```

```
File "/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/input_module_o365_email.py", line 182, in collect_events
```

```
messages.append(messages_response['value'])
```

KeyError: 'value'

```
2021-09-15 12:22:11,662 INFO pid=98208 tid=MainThread file=base_modinput.py:log_info:295 | Getting Auth Token
```

```
2021-09-15 12:22:11,663 INFO pid=98208 tid=MainThread file=setup_util.py:log_info:117 | Proxy is not enabled!
```

```
2021-09-15 12:22:11,663 DEBUG pid=98208 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 12:22:11,663 DEBUG pid=98208 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 12:22:11,666 DEBUG pid=98208 tid=MainThread file=connectionpool.py:_new_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443
```

```
2021-09-15 12:22:11,858 DEBUG pid=98208 tid=MainThread file=connectionpool.py:_make_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700
```

2021-09-15 12:22:11,872 DEBUG pid=98208 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:22:12,007 DEBUG pid=98208 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:22:12,017 DEBUG pid=98208 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:22:12,048 DEBUG pid=98208 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0405s

2021-09-15 12:22:12,054 INFO pid=98208 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:22:12,059 DEBUG pid=98208 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:22:12,472 DEBUG pid=98208 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 12:22:12,474 INFO pid=98208 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 12:22:12,475 ERROR pid=98208 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 12:23:11,571 INFO pid=98446 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:23:11,571 INFO pid=98446 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:23:11,572 DEBUG pid=98446 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:23:11,572 DEBUG pid=98446 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:23:11,575 DEBUG pid=98446 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:23:11,758 DEBUG pid=98446 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1700

2021-09-15 12:23:11,772 DEBUG pid=98446 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:23:11,913 DEBUG pid=98446 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-  
app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:23:11,924 DEBUG pid=98446 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:23:11,952 DEBUG pid=98446 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0381s

2021-09-15 12:23:11,958 INFO pid=98446 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:23:11,962 DEBUG pid=98446 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:23:12,073 DEBUG pid=98446 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404  
None

2021-09-15 12:23:12,074 INFO pid=98446 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 12:23:12,076 ERROR pid=98446 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 12:24:11,550 INFO pid=98606 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:24:11,550 INFO pid=98606 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:24:11,551 DEBUG pid=98606 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:24:11,551 DEBUG pid=98606 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:24:11,554 DEBUG pid=98606 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:24:11,989 DEBUG pid=98606 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 12:24:12,003 DEBUG pid=98606 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:24:12,143 DEBUG pid=98606 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:24:12,155 DEBUG pid=98606 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.



2021-09-15 12:24:12,184 DEBUG pid=98606 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0398s

2021-09-15 12:24:12,190 INFO pid=98606 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:24:12,195 DEBUG pid=98606 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:24:12,484 DEBUG pid=98606 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 12:24:12,485 INFO pid=98606 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 12:24:12,487 ERROR pid=98606 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 12:25:11,473 INFO pid=99678 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:25:11,474 INFO pid=99678 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:25:11,475 DEBUG pid=99678 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:25:11,475 DEBUG pid=99678 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:25:11,478 DEBUG pid=99678 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:25:14,846 DEBUG pid=99678 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1700

2021-09-15 12:25:14,859 DEBUG pid=99678 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:25:14,999 DEBUG pid=99678 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-  
app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:25:15,010 DEBUG pid=99678 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:25:15,039 DEBUG pid=99678 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0397s

2021-09-15 12:25:15,046 INFO pid=99678 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:25:15,050 DEBUG pid=99678 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:25:15,179 DEBUG pid=99678 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404  
None

2021-09-15 12:25:15,181 INFO pid=99678 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 12:25:15,183 ERROR pid=99678 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when  
collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

```
input_module.collect_events(self, ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 12:26:11,427 INFO pid=99920 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:26:11,428 INFO pid=99920 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:26:11,428 DEBUG pid=99920 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:26:11,428 DEBUG pid=99920 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -  
> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:26:11,431 DEBUG pid=99920 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:26:11,851 DEBUG pid=99920 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1695

2021-09-15 12:26:11,864 DEBUG pid=99920 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:26:12,005 DEBUG pid=99920 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:26:12,016 DEBUG pid=99920 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:26:12,047 DEBUG pid=99920 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0420s

2021-09-15 12:26:12,054 INFO pid=99920 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:26:12,058 DEBUG pid=99920 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:26:12,344 DEBUG pid=99920 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET

```
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?$expand=SingleValueExtendedProperties($filter=Id%20eq%20'LONG%20x0E08'),attachments&$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&$top=245&$orderBy=receivedDateTime&$count=true HTTP/1.1" 404 None
```

```
2021-09-15 12:26:12,346 INFO pid=99920 tid=MainThread file=base_modinput.py:log_info:295 | Potential API timeout, will try again
```

```
2021-09-15 12:26:12,347 ERROR pid=99920 tid=MainThread file=base_modinput.py:log_error:309 | Get error when collecting events.
```

Traceback (most recent call last):

File

```
"/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/ta_microsoft_o365_email_add_on_for_splunk/aob_py3/modinput_wrapper/base_modinput.py", line 128, in stream_events
```

```
self.collect_events(ew)
```

```
File "/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/o365_email.py", line 136, in collect_events
```

```
input_module.collect_events(self, ew)
```

```
File "/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/input_module_o365_email.py", line 182, in collect_events
```

```
messages.append(messages_response['value'])
```

KeyError: 'value'

```
2021-09-15 12:27:11,509 INFO pid=100125 tid=MainThread file=base_modinput.py:log_info:295 | Getting Auth Token
```

```
2021-09-15 12:27:11,510 INFO pid=100125 tid=MainThread file=setup_util.py:log_info:117 | Proxy is not enabled!
```

```
2021-09-15 12:27:11,510 DEBUG pid=100125 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 12:27:11,510 DEBUG pid=100125 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 12:27:11,513 DEBUG pid=100125 tid=MainThread file=connectionpool.py:_new_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443
```

```
2021-09-15 12:27:11,875 DEBUG pid=100125 tid=MainThread file=connectionpool.py:_make_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700
```

2021-09-15 12:27:11,889 DEBUG pid=100125 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:27:12,032 DEBUG pid=100125 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:27:12,042 DEBUG pid=100125 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:27:12,071 DEBUG pid=100125 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0382s

2021-09-15 12:27:12,077 INFO pid=100125 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:27:12,082 DEBUG pid=100125 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:27:12,247 DEBUG pid=100125 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 12:27:12,249 INFO pid=100125 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 12:27:12,250 ERROR pid=100125 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 12:28:11,763 INFO pid=100283 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:28:11,763 INFO pid=100283 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:28:11,764 DEBUG pid=100283 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:28:11,764 DEBUG pid=100283 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:28:11,767 DEBUG pid=100283 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:28:12,176 DEBUG pid=100283 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 12:28:12,190 DEBUG pid=100283 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:28:12,332 DEBUG pid=100283 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:28:12,343 DEBUG pid=100283 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:28:12,373 DEBUG pid=100283 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0410s

2021-09-15 12:28:12,380 INFO pid=100283 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:28:12,384 DEBUG pid=100283 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:28:12,529 DEBUG pid=100283 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 12:28:12,530 INFO pid=100283 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API

timeout, will try again

2021-09-15 12:28:12,532 ERROR pid=100283 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 12:29:11,517 INFO pid=100437 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:29:11,518 INFO pid=100437 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:29:11,518 DEBUG pid=100437 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:29:11,519 DEBUG pid=100437 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:29:11,521 DEBUG pid=100437 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:29:12,413 DEBUG pid=100437 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 12:29:12,426 DEBUG pid=100437 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:29:12,567 DEBUG pid=100437 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:29:12,578 DEBUG pid=100437 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:29:12,608 DEBUG pid=100437 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0408s

2021-09-15 12:29:12,614 INFO pid=100437 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:29:12,619 DEBUG pid=100437 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:29:12,756 DEBUG pid=100437 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 12:29:12,758 INFO pid=100437 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 12:29:12,759 ERROR pid=100437 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 12:30:11,602 INFO pid=102109 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:30:11,603 INFO pid=102109 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!



2021-09-15 12:30:11,603 DEBUG pid=102109 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:30:11,604 DEBUG pid=102109 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:30:11,606 DEBUG pid=102109 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:30:12,041 DEBUG pid=102109 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1700

2021-09-15 12:30:12,055 DEBUG pid=102109 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:30:12,195 DEBUG pid=102109 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-  
app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:30:12,206 DEBUG pid=102109 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:30:12,236 DEBUG pid=102109 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0408s

2021-09-15 12:30:12,243 INFO pid=102109 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:30:12,247 DEBUG pid=102109 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:30:12,346 DEBUG pid=102109 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404  
None

2021-09-15 12:30:12,348 INFO pid=102109 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 12:30:12,349 ERROR pid=102109 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when  
collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk

k/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

```
self.collect_events(ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

```
input_module.collect_events(self, ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 12:31:11,409 INFO pid=102265 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:31:11,410 INFO pid=102265 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:31:11,410 DEBUG pid=102265 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:31:11,410 DEBUG pid=102265 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:31:11,413 DEBUG pid=102265 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:31:11,793 DEBUG pid=102265 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 12:31:11,811 DEBUG pid=102265 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:31:11,946 DEBUG pid=102265 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:31:11,958 DEBUG pid=102265 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:31:11,989 DEBUG pid=102265 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0418s

2021-09-15 12:31:11,996 INFO pid=102265 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:31:12,000 DEBUG pid=102265 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new

HTTPS connection (1): graph.microsoft.com:443

```
2021-09-15 12:31:12,161 DEBUG pid=102265 tid=MainThread file=connectionpool.py:_make_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?$expand=SingleValueExtendedProperties($filter=Id%20eq%20'LONG%20x0E08'),attachments&$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&$top=245&$orderby=receivedDateTime&$count=true HTTP/1.1" 404  
None
```

```
2021-09-15 12:31:12,162 INFO pid=102265 tid=MainThread file=base_modinput.py:log_info:295 | Potential API  
timeout, will try again
```

```
2021-09-15 12:31:12,164 ERROR pid=102265 tid=MainThread file=base_modinput.py:log_error:309 | Get error when  
collecting events.
```

Traceback (most recent call last):

File

```
"/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/ta_microsoft_o365_email_add_on_for_splunk/aob_py3/modinput_wrapper/base_modinput.py", line 128, in stream_events
```

```
self.collect_events(ew)
```

```
File "/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/o365_email.py", line 136, in  
collect_events
```

```
input_module.collect_events(self, ew)
```

```
File "/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/input_module_o365_email.py", line  
182, in collect_events
```

```
messages.append(messages_response['value'])
```

KeyError: 'value'

```
2021-09-15 12:32:11,476 INFO pid=102472 tid=MainThread file=base_modinput.py:log_info:295 | Getting Auth  
Token
```

```
2021-09-15 12:32:11,477 INFO pid=102472 tid=MainThread file=setup_util.py:log_info:117 | Proxy is not enabled!
```

```
2021-09-15 12:32:11,477 DEBUG pid=102472 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 12:32:11,477 DEBUG pid=102472 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 12:32:11,480 DEBUG pid=102472 tid=MainThread file=connectionpool.py:_new_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443
```

2021-09-15 12:32:11,927 DEBUG pid=102472 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 12:32:11,941 DEBUG pid=102472 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:32:12,084 DEBUG pid=102472 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:32:12,095 DEBUG pid=102472 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:32:12,125 DEBUG pid=102472 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0407s

2021-09-15 12:32:12,132 INFO pid=102472 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:32:12,136 DEBUG pid=102472 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:32:12,311 DEBUG pid=102472 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 12:32:12,312 INFO pid=102472 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 12:32:12,314 ERROR pid=102472 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 12:33:11,555 INFO pid=102714 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:33:11,556 INFO pid=102714 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:33:11,556 DEBUG pid=102714 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:33:11,557 DEBUG pid=102714 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:33:11,559 DEBUG pid=102714 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:33:11,923 DEBUG pid=102714 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 12:33:11,937 DEBUG pid=102714 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:33:12,079 DEBUG pid=102714 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:33:12,090 DEBUG pid=102714 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:33:12,121 DEBUG pid=102714 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0414s

2021-09-15 12:33:12,128 INFO pid=102714 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:33:12,132 DEBUG pid=102714 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:33:12,424 DEBUG pid=102714 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadRe

ceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderby=receivedDateTime&\$count=true HTTP/1.1" 404  
None

2021-09-15 12:33:12,425 INFO pid=102714 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 12:33:12,427 ERROR pid=102714 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when  
collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in  
collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line  
182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 12:34:11,663 INFO pid=102867 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth  
Token

2021-09-15 12:34:11,663 INFO pid=102867 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:34:11,664 DEBUG pid=102867 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:34:11,664 DEBUG pid=102867 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:34:11,667 DEBUG pid=102867 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:34:12,040 DEBUG pid=102867 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1700

2021-09-15 12:34:12,053 DEBUG pid=102867 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:34:12,195 DEBUG pid=102867 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:34:12,205 DEBUG pid=102867 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:34:12,234 DEBUG pid=102867 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0390s

2021-09-15 12:34:12,241 INFO pid=102867 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:34:12,246 DEBUG pid=102867 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:34:12,573 DEBUG pid=102867 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 12:34:12,575 INFO pid=102867 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 12:34:12,576 ERROR pid=102867 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 12:35:11,581 INFO pid=104070 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:35:11,581 INFO pid=104070 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:35:11,582 DEBUG pid=104070 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:35:11,582 DEBUG pid=104070 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:35:11,585 DEBUG pid=104070 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:35:11,762 DEBUG pid=104070 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 12:35:11,776 DEBUG pid=104070 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:35:11,918 DEBUG pid=104070 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:35:11,929 DEBUG pid=104070 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:35:11,956 DEBUG pid=104070 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0371s

2021-09-15 12:35:11,962 INFO pid=104070 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:35:11,967 DEBUG pid=104070 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:35:12,114 DEBUG pid=104070 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 12:35:12,115 INFO pid=104070 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 12:35:12,117 ERROR pid=104070 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.



Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 12:36:11,440 INFO pid=104369 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:36:11,441 INFO pid=104369 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:36:11,441 DEBUG pid=104369 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:36:11,441 DEBUG pid=104369 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:36:11,443 DEBUG pid=104369 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:36:11,861 DEBUG pid=104369 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 12:36:11,875 DEBUG pid=104369 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:36:12,018 DEBUG pid=104369 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:36:12,029 DEBUG pid=104369 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:36:12,060 DEBUG pid=104369 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <

server responded status=200 responseTime=0.0412s

2021-09-15 12:36:12,067 INFO pid=104369 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:36:12,071 DEBUG pid=104369 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:36:12,250 DEBUG pid=104369 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 12:36:12,252 INFO pid=104369 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 12:36:12,253 ERROR pid=104369 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 12:37:11,615 INFO pid=104574 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:37:11,616 INFO pid=104574 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:37:11,616 DEBUG pid=104574 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:37:11,617 DEBUG pid=104574 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:37:11,619 DEBUG pid=104574 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:37:12,003 DEBUG pid=104574 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1700

2021-09-15 12:37:12,017 DEBUG pid=104574 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:37:12,158 DEBUG pid=104574 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-  
app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:37:12,168 DEBUG pid=104574 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:37:12,197 DEBUG pid=104574 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0389s

2021-09-15 12:37:12,204 INFO pid=104574 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:37:12,208 DEBUG pid=104574 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:37:12,337 DEBUG pid=104574 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404  
None

2021-09-15 12:37:12,339 INFO pid=104574 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 12:37:12,340 ERROR pid=104574 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when  
collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

```
input_module.collect_events(self, ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 12:38:11,616 INFO pid=104728 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:38:11,616 INFO pid=104728 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:38:11,617 DEBUG pid=104728 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:38:11,617 DEBUG pid=104728 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:38:11,620 DEBUG pid=104728 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:38:11,845 DEBUG pid=104728 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 12:38:11,859 DEBUG pid=104728 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:38:12,000 DEBUG pid=104728 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:38:12,011 DEBUG pid=104728 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:38:12,042 DEBUG pid=104728 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0410s

2021-09-15 12:38:12,049 INFO pid=104728 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:38:12,053 DEBUG pid=104728 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:38:12,161 DEBUG pid=104728 tid=MainThread file=connectionpool.py:\_make\_request:437 |

https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404  
None

2021-09-15 12:38:12,163 INFO pid=104728 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 12:38:12,164 ERROR pid=104728 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 12:39:11,614 INFO pid=104881 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:39:11,615 INFO pid=104881 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:39:11,616 DEBUG pid=104881 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:39:11,616 DEBUG pid=104881 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:39:11,619 DEBUG pid=104881 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:39:11,849 DEBUG pid=104881 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token

HTTP/1.1" 200 1700

2021-09-15 12:39:11,863 DEBUG pid=104881 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:39:12,005 DEBUG pid=104881 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:39:12,017 DEBUG pid=104881 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:39:12,047 DEBUG pid=104881 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0410s

2021-09-15 12:39:12,054 INFO pid=104881 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:39:12,058 DEBUG pid=104881 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:39:12,185 DEBUG pid=104881 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 12:39:12,187 INFO pid=104881 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 12:39:12,188 ERROR pid=104881 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 12:40:11,586 INFO pid=106433 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:40:11,587 INFO pid=106433 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:40:11,587 DEBUG pid=106433 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:40:11,587 DEBUG pid=106433 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:40:11,590 DEBUG pid=106433 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:40:12,027 DEBUG pid=106433 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 12:40:12,041 DEBUG pid=106433 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:40:12,182 DEBUG pid=106433 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:40:12,192 DEBUG pid=106433 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:40:12,220 DEBUG pid=106433 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0371s

2021-09-15 12:40:12,226 INFO pid=106433 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:40:12,231 DEBUG pid=106433 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:40:12,385 DEBUG pid=106433 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 12:40:12,387 INFO pid=106433 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 12:40:12,388 ERROR pid=106433 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 12:41:11,330 INFO pid=106590 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:41:11,330 INFO pid=106590 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:41:11,331 DEBUG pid=106590 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:41:11,331 DEBUG pid=106590 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:41:11,334 DEBUG pid=106590 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:41:11,695 DEBUG pid=106590 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 12:41:11,702 DEBUG pid=106590 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:41:11,834 DEBUG pid=106590 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-



app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:41:11,840 DEBUG pid=106590 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:41:11,857 DEBUG pid=106590 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0230s

2021-09-15 12:41:11,861 INFO pid=106590 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:41:11,863 DEBUG pid=106590 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:41:11,998 DEBUG pid=106590 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 12:41:11,999 INFO pid=106590 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 12:41:12,001 ERROR pid=106590 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 12:42:11,599 INFO pid=106793 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:42:11,600 INFO pid=106793 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:42:11,600 DEBUG pid=106793 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:42:11,600 DEBUG pid=106793 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:42:11,603 DEBUG pid=106793 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:42:11,965 DEBUG pid=106793 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1700

2021-09-15 12:42:11,979 DEBUG pid=106793 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:42:12,120 DEBUG pid=106793 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-  
app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:42:12,131 DEBUG pid=106793 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:42:12,159 DEBUG pid=106793 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0382s

2021-09-15 12:42:12,165 INFO pid=106793 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:42:12,170 DEBUG pid=106793 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:42:12,452 DEBUG pid=106793 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404  
None

2021-09-15 12:42:12,454 INFO pid=106793 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 12:42:12,455 ERROR pid=106793 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when  
collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

```
self.collect_events(ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

```
input_module.collect_events(self, ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 12:43:11,534 INFO pid=107037 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:43:11,535 INFO pid=107037 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:43:11,536 DEBUG pid=107037 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:43:11,536 DEBUG pid=107037 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:43:11,539 DEBUG pid=107037 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:43:11,716 DEBUG pid=107037 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 12:43:11,729 DEBUG pid=107037 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:43:11,872 DEBUG pid=107037 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:43:11,881 DEBUG pid=107037 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:43:11,909 DEBUG pid=107037 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0366s

2021-09-15 12:43:11,916 INFO pid=107037 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:43:11,920 DEBUG pid=107037 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:43:12,064 DEBUG pid=107037 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderby=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 12:43:12,066 INFO pid=107037 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 12:43:12,067 ERROR pid=107037 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 12:44:11,591 INFO pid=107194 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:44:11,592 INFO pid=107194 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:44:11,592 DEBUG pid=107194 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:44:11,593 DEBUG pid=107194 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:44:11,595 DEBUG pid=107194 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:44:11,787 DEBUG pid=107194 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 12:44:11,800 DEBUG pid=107194 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:44:11,939 DEBUG pid=107194 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:44:11,950 DEBUG pid=107194 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:44:11,974 DEBUG pid=107194 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0347s

2021-09-15 12:44:11,981 INFO pid=107194 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:44:11,986 DEBUG pid=107194 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:44:12,320 DEBUG pid=107194 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderby=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 12:44:12,321 INFO pid=107194 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 12:44:12,323 ERROR pid=107194 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

```
input_module.collect_events(self, ew)
```

```
File "/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/input_module_o365_email.py", line 182, in collect_events
```

```
messages.append(messages_response['value'])
```

```
KeyError: 'value'
```

```
2021-09-15 12:45:11,619 INFO pid=108340 tid=MainThread file=base_modinput.py:log_info:295 | Getting Auth Token
```

```
2021-09-15 12:45:11,620 INFO pid=108340 tid=MainThread file=setup_util.py:log_info:117 | Proxy is not enabled!
```

```
2021-09-15 12:45:11,620 DEBUG pid=108340 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 12:45:11,621 DEBUG pid=108340 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 12:45:11,623 DEBUG pid=108340 tid=MainThread file=connectionpool.py:_new_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443
```

```
2021-09-15 12:45:11,813 DEBUG pid=108340 tid=MainThread file=connectionpool.py:_make_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700
```

```
2021-09-15 12:45:11,826 DEBUG pid=108340 tid=MainThread file=cli_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.
```

```
2021-09-15 12:45:11,965 DEBUG pid=108340 tid=MainThread file=__init__.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA_microsoft_o365_email_add_on_for_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30
```

```
2021-09-15 12:45:11,976 DEBUG pid=108340 tid=MainThread file=cli_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.
```

```
2021-09-15 12:45:12,006 DEBUG pid=108340 tid=MainThread file=__init__.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0408s
```

```
2021-09-15 12:45:12,013 INFO pid=108340 tid=MainThread file=setup_util.py:log_info:117 | Proxy is not enabled!
```

```
2021-09-15 12:45:12,018 DEBUG pid=108340 tid=MainThread file=connectionpool.py:_new_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443
```

```
2021-09-15 12:45:12,174 DEBUG pid=108340 tid=MainThread file=connectionpool.py:_make_request:437 |  
https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?$expand=SingleValueExtendedProperties($filter=Id%20eq%20'LONG%20x0E08'),attachments&$select=receivedDateTime,subject,sender,from,hasAttachments,inte
```

rnetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderby=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 12:45:12,176 INFO pid=108340 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 12:45:12,177 ERROR pid=108340 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 12:46:11,362 INFO pid=108584 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:46:11,362 INFO pid=108584 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:46:11,363 DEBUG pid=108584 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:46:11,363 DEBUG pid=108584 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:46:11,365 DEBUG pid=108584 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:46:11,535 DEBUG pid=108584 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 12:46:11,549 DEBUG pid=108584 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading

from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:46:11,691 DEBUG pid=108584 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:46:11,702 DEBUG pid=108584 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:46:11,731 DEBUG pid=108584 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0389s

2021-09-15 12:46:11,737 INFO pid=108584 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:46:11,741 DEBUG pid=108584 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:46:11,869 DEBUG pid=108584 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 12:46:11,870 INFO pid=108584 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 12:46:11,872 ERROR pid=108584 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'



2021-09-15 12:46:34,048 INFO pid=108847 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:46:34,048 INFO pid=108847 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:46:34,049 DEBUG pid=108847 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:46:34,049 DEBUG pid=108847 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:46:34,052 DEBUG pid=108847 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.us:443

2021-09-15 12:46:35,000 DEBUG pid=108847 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.us:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 400 485

2021-09-15 12:46:35,004 ERROR pid=108847 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 143, in collect\_events

access\_token = \_get\_access\_token(helper)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 66, in \_get\_access\_token

CURRENT\_TOKEN = access\_token[ACCESS\_TOKEN]

KeyError: 'access\_token'

2021-09-15 12:46:58,628 INFO pid=108973 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:46:58,628 INFO pid=108973 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:46:58,629 DEBUG pid=108973 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:46:58,629 DEBUG pid=108973 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:46:58,630 DEBUG pid=108973 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:46:58,747 DEBUG pid=108973 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1700

2021-09-15 12:46:58,761 DEBUG pid=108973 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:46:58,903 DEBUG pid=108973 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-  
app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:46:58,914 DEBUG pid=108973 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:46:58,944 DEBUG pid=108973 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0402s

2021-09-15 12:46:58,950 INFO pid=108973 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:46:58,955 DEBUG pid=108973 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:46:59,080 DEBUG pid=108973 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404  
None

2021-09-15 12:46:59,082 INFO pid=108973 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 12:46:59,083 ERROR pid=108973 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when  
collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

```
self.collect_events(ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

```
input_module.collect_events(self, ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 12:47:18,258 INFO pid=109098 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:47:18,258 INFO pid=109098 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:47:18,259 DEBUG pid=109098 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:47:18,259 DEBUG pid=109098 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:47:18,262 DEBUG pid=109098 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:47:18,490 DEBUG pid=109098 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 12:47:18,505 DEBUG pid=109098 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:47:18,646 DEBUG pid=109098 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:47:18,657 DEBUG pid=109098 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:47:18,688 DEBUG pid=109098 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0410s

2021-09-15 12:47:18,694 INFO pid=109098 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:47:18,699 DEBUG pid=109098 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:47:18,871 DEBUG pid=109098 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderby=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 12:47:18,872 INFO pid=109098 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 12:47:18,874 ERROR pid=109098 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 12:47:43,496 INFO pid=109228 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:47:43,496 INFO pid=109228 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:47:43,497 DEBUG pid=109228 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:47:43,497 DEBUG pid=109228 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:47:43,500 DEBUG pid=109228 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:47:43,655 DEBUG pid=109228 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 12:47:43,668 DEBUG pid=109228 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:47:43,810 DEBUG pid=109228 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:47:43,820 DEBUG pid=109228 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:47:43,851 DEBUG pid=109228 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0400s

2021-09-15 12:47:43,858 INFO pid=109228 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:47:43,862 DEBUG pid=109228 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:47:44,015 DEBUG pid=109228 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 12:47:44,017 INFO pid=109228 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 12:47:44,018 ERROR pid=109228 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

```
input_module.collect_events(self, ew)
```

```
File "/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/input_module_o365_email.py", line 182, in collect_events
```

```
messages.append(messages_response['value'])
```

```
KeyError: 'value'
```

```
2021-09-15 12:48:43,403 INFO pid=109378 tid=MainThread file=base_modinput.py:log_info:295 | Getting Auth Token
```

```
2021-09-15 12:48:43,404 INFO pid=109378 tid=MainThread file=setup_util.py:log_info:117 | Proxy is not enabled!
```

```
2021-09-15 12:48:43,404 DEBUG pid=109378 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 12:48:43,404 DEBUG pid=109378 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 12:48:43,407 DEBUG pid=109378 tid=MainThread file=connectionpool.py:_new_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443
```

```
2021-09-15 12:48:43,608 DEBUG pid=109378 tid=MainThread file=connectionpool.py:_make_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700
```

```
2021-09-15 12:48:43,622 DEBUG pid=109378 tid=MainThread file=cli_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.
```

```
2021-09-15 12:48:43,765 DEBUG pid=109378 tid=MainThread file=__init__.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA_microsoft_o365_email_add_on_for_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30
```

```
2021-09-15 12:48:43,776 DEBUG pid=109378 tid=MainThread file=cli_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.
```

```
2021-09-15 12:48:43,807 DEBUG pid=109378 tid=MainThread file=__init__.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0416s
```

```
2021-09-15 12:48:43,813 INFO pid=109378 tid=MainThread file=setup_util.py:log_info:117 | Proxy is not enabled!
```

```
2021-09-15 12:48:43,818 DEBUG pid=109378 tid=MainThread file=connectionpool.py:_new_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443
```

```
2021-09-15 12:48:43,965 DEBUG pid=109378 tid=MainThread file=connectionpool.py:_make_request:437 |  
https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?$expand=SingleValueExtendedProperties($filter=Id%20eq%20'LONG%20x0E08'),attachments&$select=receivedDateTime,subject,sender,from,hasAttachments,inte
```

rnetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderby=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 12:48:43,966 INFO pid=109378 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 12:48:43,968 ERROR pid=109378 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 12:49:43,358 INFO pid=109531 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:49:43,358 INFO pid=109531 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:49:43,358 DEBUG pid=109531 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:49:43,358 DEBUG pid=109531 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:49:43,360 DEBUG pid=109531 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:49:43,590 DEBUG pid=109531 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 12:49:43,603 DEBUG pid=109531 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading

from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:49:43,743 DEBUG pid=109531 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:49:43,754 DEBUG pid=109531 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:49:43,784 DEBUG pid=109531 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0406s

2021-09-15 12:49:43,791 INFO pid=109531 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:49:43,795 DEBUG pid=109531 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:49:44,066 DEBUG pid=109531 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 12:49:44,068 INFO pid=109531 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 12:49:44,070 ERROR pid=109531 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'



2021-09-15 12:50:43,303 INFO pid=111201 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:50:43,303 INFO pid=111201 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:50:43,303 DEBUG pid=111201 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:50:43,304 DEBUG pid=111201 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:50:43,305 DEBUG pid=111201 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:50:43,668 DEBUG pid=111201 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 12:50:43,682 DEBUG pid=111201 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:50:43,821 DEBUG pid=111201 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:50:43,831 DEBUG pid=111201 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:50:43,860 DEBUG pid=111201 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0391s

2021-09-15 12:50:43,867 INFO pid=111201 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:50:43,872 DEBUG pid=111201 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:50:44,097 DEBUG pid=111201 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 12:50:44,099 INFO pid=111201 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 12:50:44,101 ERROR pid=111201 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

```
self.collect_events(ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

```
input_module.collect_events(self, ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 12:51:43,302 INFO pid=111412 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:51:43,303 INFO pid=111412 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:51:43,303 DEBUG pid=111412 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:51:43,304 DEBUG pid=111412 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:51:43,306 DEBUG pid=111412 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:51:43,731 DEBUG pid=111412 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 12:51:43,745 DEBUG pid=111412 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:51:43,886 DEBUG pid=111412 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:51:43,897 DEBUG pid=111412 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading

from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:51:43,927 DEBUG pid=111412 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0407s

2021-09-15 12:51:43,934 INFO pid=111412 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:51:43,939 DEBUG pid=111412 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:51:44,207 DEBUG pid=111412 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404 None

2021-09-15 12:51:44,209 INFO pid=111412 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 12:51:44,210 ERROR pid=111412 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 12:52:43,288 INFO pid=111571 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:52:43,289 INFO pid=111571 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:52:43,289 DEBUG pid=111571 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:52:43,290 DEBUG pid=111571 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:52:43,293 DEBUG pid=111571 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:52:43,710 DEBUG pid=111571 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1700

2021-09-15 12:52:43,724 DEBUG pid=111571 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:52:43,864 DEBUG pid=111571 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-  
app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:52:43,875 DEBUG pid=111571 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:52:43,905 DEBUG pid=111571 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0405s

2021-09-15 12:52:43,912 INFO pid=111571 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:52:43,916 DEBUG pid=111571 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:52:44,210 DEBUG pid=111571 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$fille  
r=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,inte  
rnetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadRe  
ceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 404  
None

2021-09-15 12:52:44,212 INFO pid=111571 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 12:52:44,214 ERROR pid=111571 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when  
collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk

k/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

```
self.collect_events(ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

```
input_module.collect_events(self, ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 12:53:43,325 INFO pid=111825 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:53:43,326 INFO pid=111825 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:53:43,326 DEBUG pid=111825 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:53:43,326 DEBUG pid=111825 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:53:43,329 DEBUG pid=111825 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:53:43,728 DEBUG pid=111825 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 12:53:43,742 DEBUG pid=111825 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:53:43,881 DEBUG pid=111825 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:53:43,892 DEBUG pid=111825 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:53:43,922 DEBUG pid=111825 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0405s

2021-09-15 12:53:43,929 INFO pid=111825 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:53:43,933 DEBUG pid=111825 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new

HTTPS connection (1): graph.microsoft.com:443

```
2021-09-15 12:53:44,228 DEBUG pid=111825 tid=MainThread file=connectionpool.py:_make_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?$expand=SingleValueExtendedProperties($filter=Id%20eq%20'LONG%20x0E08'),attachments&$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&$top=245&$orderby=receivedDateTime&$count=true HTTP/1.1" 404  
None
```

```
2021-09-15 12:53:44,230 INFO pid=111825 tid=MainThread file=base_modinput.py:log_info:295 | Potential API  
timeout, will try again
```

```
2021-09-15 12:53:44,231 ERROR pid=111825 tid=MainThread file=base_modinput.py:log_error:309 | Get error when  
collecting events.
```

Traceback (most recent call last):

File

```
"/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/ta_microsoft_o365_email_add_on_for_splunk/aob_py3/modinput_wrapper/base_modinput.py", line 128, in stream_events
```

```
self.collect_events(ew)
```

```
File "/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/o365_email.py", line 136, in  
collect_events
```

```
input_module.collect_events(self, ew)
```

```
File "/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/input_module_o365_email.py", line  
182, in collect_events
```

```
messages.append(messages_response['value'])
```

KeyError: 'value'

```
2021-09-15 12:54:33,971 INFO pid=112006 tid=MainThread file=base_modinput.py:log_info:295 | Getting Auth  
Token
```

```
2021-09-15 12:54:33,972 INFO pid=112006 tid=MainThread file=setup_util.py:log_info:117 | Proxy is not enabled!
```

```
2021-09-15 12:54:33,972 DEBUG pid=112006 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 12:54:33,973 DEBUG pid=112006 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 12:54:33,975 DEBUG pid=112006 tid=MainThread file=connectionpool.py:_new_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443
```

2021-09-15 12:54:34,345 DEBUG pid=112006 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 12:54:34,358 DEBUG pid=112006 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:54:34,498 DEBUG pid=112006 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:54:34,509 DEBUG pid=112006 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:54:34,540 DEBUG pid=112006 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0410s

2021-09-15 12:54:34,546 INFO pid=112006 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:54:34,551 DEBUG pid=112006 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:55:04,603 DEBUG pid=112006 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 504 None

2021-09-15 12:55:04,605 INFO pid=112006 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 12:55:04,606 ERROR pid=112006 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 12:55:33,941 INFO pid=113124 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:55:33,942 INFO pid=113124 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:55:33,942 DEBUG pid=113124 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:55:33,943 DEBUG pid=113124 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:55:33,946 DEBUG pid=113124 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:55:34,321 DEBUG pid=113124 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 12:55:34,334 DEBUG pid=113124 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:55:34,472 DEBUG pid=113124 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:55:34,482 DEBUG pid=113124 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:55:34,513 DEBUG pid=113124 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0407s

2021-09-15 12:55:34,519 INFO pid=113124 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:55:34,524 DEBUG pid=113124 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:56:04,580 DEBUG pid=113124 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadR



receiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderby=receivedDateTime&\$count=true HTTP/1.1" 504  
None

2021-09-15 12:56:04,581 INFO pid=113124 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 12:56:04,582 ERROR pid=113124 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when  
collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in  
collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line  
182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 12:56:33,887 INFO pid=113430 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth  
Token

2021-09-15 12:56:33,888 INFO pid=113430 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:56:33,888 DEBUG pid=113430 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:56:33,889 DEBUG pid=113430 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:56:33,891 DEBUG pid=113430 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:56:34,309 DEBUG pid=113430 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1700

2021-09-15 12:56:34,323 DEBUG pid=113430 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:56:34,464 DEBUG pid=113430 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:56:34,475 DEBUG pid=113430 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:56:34,505 DEBUG pid=113430 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0406s

2021-09-15 12:56:34,511 INFO pid=113430 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:56:34,515 DEBUG pid=113430 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:56:43,718 INFO pid=113520 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:56:43,719 INFO pid=113520 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:56:43,719 DEBUG pid=113520 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:56:43,720 DEBUG pid=113520 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:56:43,722 DEBUG pid=113520 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:56:44,145 DEBUG pid=113520 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 12:56:44,157 DEBUG pid=113520 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:56:44,300 DEBUG pid=113520 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:56:44,311 DEBUG pid=113520 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:56:44,341 DEBUG pid=113520 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0404s

2021-09-15 12:56:44,347 INFO pid=113520 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:56:44,351 DEBUG pid=113520 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:57:02,143 INFO pid=113615 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:57:02,144 INFO pid=113615 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:57:02,144 DEBUG pid=113615 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:57:02,144 DEBUG pid=113615 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:57:02,147 DEBUG pid=113615 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:57:02,568 DEBUG pid=113615 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 12:57:02,582 DEBUG pid=113615 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:57:02,724 DEBUG pid=113615 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:57:02,735 DEBUG pid=113615 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:57:02,765 DEBUG pid=113615 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0400s

2021-09-15 12:57:02,769 INFO pid=113615 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:57:02,773 DEBUG pid=113615 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:57:32,818 DEBUG pid=113615 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 504  
None

2021-09-15 12:57:32,820 INFO pid=113615 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 12:57:32,822 ERROR pid=113615 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 12:58:01,917 INFO pid=113761 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:58:01,918 INFO pid=113761 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:58:01,918 DEBUG pid=113761 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:58:01,918 DEBUG pid=113761 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:58:01,921 DEBUG pid=113761 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:58:02,301 DEBUG pid=113761 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 12:58:02,314 DEBUG pid=113761 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:58:02,454 DEBUG pid=113761 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:58:02,465 DEBUG pid=113761 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:58:02,495 DEBUG pid=113761 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <

server responded status=200 responseTime=0.0408s

2021-09-15 12:58:02,502 INFO pid=113761 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:58:02,506 DEBUG pid=113761 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:58:32,595 DEBUG pid=113761 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderby=receivedDateTime&\$count=true HTTP/1.1" 504 None

2021-09-15 12:58:32,596 INFO pid=113761 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 12:58:32,598 ERROR pid=113761 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 12:59:02,255 INFO pid=114027 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 12:59:02,256 INFO pid=114027 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:59:02,257 DEBUG pid=114027 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:59:02,257 DEBUG pid=114027 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 12:59:02,260 DEBUG pid=114027 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 12:59:02,921 DEBUG pid=114027 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1700

2021-09-15 12:59:02,934 DEBUG pid=114027 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 12:59:03,073 DEBUG pid=114027 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-  
app/launcher [] sessionSource=direct timeout=30

2021-09-15 12:59:03,084 DEBUG pid=114027 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 12:59:03,114 DEBUG pid=114027 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0406s

2021-09-15 12:59:03,121 INFO pid=114027 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 12:59:03,125 DEBUG pid=114027 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 12:59:33,191 DEBUG pid=114027 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filt  
er=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,int  
ernetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadR  
eceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 504  
None

2021-09-15 12:59:33,193 INFO pid=114027 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 12:59:33,194 ERROR pid=114027 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when  
collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splun  
k/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

```
input_module.collect_events(self, ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 13:00:01,655 INFO pid=114190 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:00:01,655 INFO pid=114190 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:00:01,655 DEBUG pid=114190 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:00:01,656 DEBUG pid=114190 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:00:01,657 DEBUG pid=114190 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:00:02,098 DEBUG pid=114190 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 13:00:02,112 DEBUG pid=114190 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:00:02,232 DEBUG pid=114190 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:00:02,243 DEBUG pid=114190 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:00:02,272 DEBUG pid=114190 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0390s

2021-09-15 13:00:02,276 INFO pid=114190 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:00:02,280 DEBUG pid=114190 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:00:32,369 DEBUG pid=114190 tid=MainThread file=connectionpool.py:\_make\_request:437 |

https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderby=receivedDateTime&\$count=true HTTP/1.1" 504  
None

2021-09-15 13:00:32,371 INFO pid=114190 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 13:00:32,372 ERROR pid=114190 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 13:01:02,117 INFO pid=115773 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:01:02,118 INFO pid=115773 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:01:02,118 DEBUG pid=115773 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:01:02,119 DEBUG pid=115773 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:01:02,122 DEBUG pid=115773 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:01:02,294 DEBUG pid=115773 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token



HTTP/1.1" 200 1700

2021-09-15 13:01:02,307 DEBUG pid=115773 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:01:02,448 DEBUG pid=115773 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:01:02,459 DEBUG pid=115773 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:01:02,489 DEBUG pid=115773 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0409s

2021-09-15 13:01:02,496 INFO pid=115773 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:01:02,500 DEBUG pid=115773 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:01:32,554 DEBUG pid=115773 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 504 None

2021-09-15 13:01:32,556 INFO pid=115773 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 13:01:32,558 ERROR pid=115773 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 13:02:02,266 INFO pid=116039 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:02:02,266 INFO pid=116039 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:02:02,267 DEBUG pid=116039 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:02:02,267 DEBUG pid=116039 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:02:02,270 DEBUG pid=116039 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:02:02,698 DEBUG pid=116039 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 13:02:02,711 DEBUG pid=116039 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:02:02,852 DEBUG pid=116039 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:02:02,863 DEBUG pid=116039 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:02:02,893 DEBUG pid=116039 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0408s

2021-09-15 13:02:02,899 INFO pid=116039 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:02:02,903 DEBUG pid=116039 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:02:32,969 DEBUG pid=116039 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 504 None

2021-09-15 13:02:32,971 INFO pid=116039 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 13:02:32,973 ERROR pid=116039 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 13:03:02,019 INFO pid=116290 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:03:02,020 INFO pid=116290 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:03:02,021 DEBUG pid=116290 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:03:02,021 DEBUG pid=116290 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:03:02,024 DEBUG pid=116290 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:03:02,174 DEBUG pid=116290 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 13:03:02,188 DEBUG pid=116290 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:03:02,330 DEBUG pid=116290 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-

app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:03:02,341 DEBUG pid=116290 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:03:02,371 DEBUG pid=116290 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0410s

2021-09-15 13:03:02,378 INFO pid=116290 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:03:02,382 DEBUG pid=116290 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:03:32,443 DEBUG pid=116290 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 504 None

2021-09-15 13:03:32,445 INFO pid=116290 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 13:03:32,446 ERROR pid=116290 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 13:04:02,139 INFO pid=116683 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:04:02,139 INFO pid=116683 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:04:02,140 DEBUG pid=116683 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:04:02,140 DEBUG pid=116683 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:04:02,143 DEBUG pid=116683 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:04:02,528 DEBUG pid=116683 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1700

2021-09-15 13:04:02,542 DEBUG pid=116683 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:04:02,673 DEBUG pid=116683 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-  
app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:04:02,684 DEBUG pid=116683 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:04:02,715 DEBUG pid=116683 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0412s

2021-09-15 13:04:02,721 INFO pid=116683 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:04:02,726 DEBUG pid=116683 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:04:32,783 DEBUG pid=116683 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filt  
er=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,int  
ernetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadR  
eceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 504  
None

2021-09-15 13:04:32,785 INFO pid=116683 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 13:04:32,787 ERROR pid=116683 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when  
collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

```
self.collect_events(ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

```
input_module.collect_events(self, ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 13:05:01,979 INFO pid=116860 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:05:01,979 INFO pid=116860 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:05:01,980 DEBUG pid=116860 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:05:01,980 DEBUG pid=116860 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:05:01,982 DEBUG pid=116860 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:05:02,511 DEBUG pid=116860 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 13:05:02,524 DEBUG pid=116860 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:05:02,663 DEBUG pid=116860 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:05:02,674 DEBUG pid=116860 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:05:02,701 DEBUG pid=116860 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0375s

2021-09-15 13:05:02,706 INFO pid=116860 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:05:02,710 DEBUG pid=116860 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:05:32,770 DEBUG pid=116860 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderby=receivedDateTime&\$count=true HTTP/1.1" 504 None

2021-09-15 13:05:32,772 INFO pid=116860 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 13:05:32,773 ERROR pid=116860 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 13:06:02,170 INFO pid=118393 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:06:02,171 INFO pid=118393 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:06:02,172 DEBUG pid=118393 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:06:02,172 DEBUG pid=118393 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:06:02,174 DEBUG pid=118393 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:06:02,603 DEBUG pid=118393 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 13:06:02,616 DEBUG pid=118393 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:06:02,755 DEBUG pid=118393 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:06:02,766 DEBUG pid=118393 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:06:02,796 DEBUG pid=118393 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0404s

2021-09-15 13:06:02,803 INFO pid=118393 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:06:02,807 DEBUG pid=118393 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:06:32,866 DEBUG pid=118393 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderby=receivedDateTime&\$count=true HTTP/1.1" 504 None

2021-09-15 13:06:32,867 INFO pid=118393 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 13:06:32,869 ERROR pid=118393 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events



```
input_module.collect_events(self, ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 13:08:05,251 INFO pid=118867 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:08:05,252 INFO pid=118867 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:08:05,252 DEBUG pid=118867 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:08:05,253 DEBUG pid=118867 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:08:05,255 DEBUG pid=118867 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:08:05,434 DEBUG pid=118867 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 13:08:05,448 DEBUG pid=118867 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:08:05,589 DEBUG pid=118867 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:08:05,599 DEBUG pid=118867 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:08:05,631 DEBUG pid=118867 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0421s

2021-09-15 13:08:05,638 INFO pid=118867 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:08:05,642 DEBUG pid=118867 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:08:35,692 DEBUG pid=118867 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,int

ernetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 504 None

2021-09-15 13:08:35,694 INFO pid=118867 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 13:08:35,695 ERROR pid=118867 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 13:09:05,352 INFO pid=119029 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:09:05,353 INFO pid=119029 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:09:05,353 DEBUG pid=119029 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:09:05,353 DEBUG pid=119029 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:09:05,356 DEBUG pid=119029 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:09:05,533 DEBUG pid=119029 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 13:09:05,547 DEBUG pid=119029 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading

from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:09:05,689 DEBUG pid=119029 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:09:05,700 DEBUG pid=119029 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:09:05,730 DEBUG pid=119029 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0404s

2021-09-15 13:09:05,736 INFO pid=119029 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:09:05,741 DEBUG pid=119029 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:09:35,788 DEBUG pid=119029 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 504 None

2021-09-15 13:09:35,790 INFO pid=119029 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 13:09:35,791 ERROR pid=119029 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 13:10:04,858 INFO pid=119192 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:10:04,859 INFO pid=119192 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:10:04,859 DEBUG pid=119192 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:10:04,859 DEBUG pid=119192 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:10:04,862 DEBUG pid=119192 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:10:05,045 DEBUG pid=119192 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 13:10:05,059 DEBUG pid=119192 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:10:05,200 DEBUG pid=119192 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:10:05,210 DEBUG pid=119192 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:10:05,240 DEBUG pid=119192 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0402s

2021-09-15 13:10:05,247 INFO pid=119192 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:10:05,252 DEBUG pid=119192 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:10:35,370 DEBUG pid=119192 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 504 None

2021-09-15 13:10:35,372 INFO pid=119192 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 13:10:35,374 ERROR pid=119192 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

```
self.collect_events(ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

```
input_module.collect_events(self, ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 13:11:05,383 INFO pid=120736 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:11:05,383 INFO pid=120736 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:11:05,384 DEBUG pid=120736 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:11:05,384 DEBUG pid=120736 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:11:05,387 DEBUG pid=120736 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:11:05,560 DEBUG pid=120736 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 13:11:05,574 DEBUG pid=120736 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:11:05,715 DEBUG pid=120736 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:11:05,722 DEBUG pid=120736 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading

from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:11:05,744 DEBUG pid=120736 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0282s

2021-09-15 13:11:05,750 INFO pid=120736 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:11:05,755 DEBUG pid=120736 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:11:35,806 DEBUG pid=120736 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 504 None

2021-09-15 13:11:35,808 INFO pid=120736 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 13:11:35,810 ERROR pid=120736 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 13:12:05,244 INFO pid=120943 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:12:05,245 INFO pid=120943 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:12:05,246 DEBUG pid=120943 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:12:05,246 DEBUG pid=120943 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:12:05,249 DEBUG pid=120943 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:12:05,625 DEBUG pid=120943 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1700

2021-09-15 13:12:05,639 DEBUG pid=120943 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:12:05,781 DEBUG pid=120943 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-  
app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:12:05,792 DEBUG pid=120943 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:12:05,822 DEBUG pid=120943 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0403s

2021-09-15 13:12:05,828 INFO pid=120943 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:12:05,832 DEBUG pid=120943 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:12:35,891 DEBUG pid=120943 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filt  
er=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,int  
ernetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadR  
eceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 504  
None

2021-09-15 13:12:35,893 INFO pid=120943 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 13:12:35,894 ERROR pid=120943 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when  
collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splun

k/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

```
self.collect_events(ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

```
input_module.collect_events(self, ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 13:13:05,367 INFO pid=121103 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:13:05,368 INFO pid=121103 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:13:05,368 DEBUG pid=121103 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:13:05,368 DEBUG pid=121103 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:13:05,371 DEBUG pid=121103 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:13:05,789 DEBUG pid=121103 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 13:13:05,803 DEBUG pid=121103 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:13:05,945 DEBUG pid=121103 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:13:05,956 DEBUG pid=121103 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:13:05,986 DEBUG pid=121103 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0402s

2021-09-15 13:13:05,992 INFO pid=121103 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:13:05,997 DEBUG pid=121103 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new



HTTPS connection (1): graph.microsoft.com:443

```
2021-09-15 13:13:36,119 DEBUG pid=121103 tid=MainThread file=connectionpool.py:_make_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?$expand=SingleValueExtendedProperties($filter=Id%20eq%20'LONG%20x0E08'),attachments&$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&$top=245&$orderby=receivedDateTime&$count=true HTTP/1.1" 504  
None
```

```
2021-09-15 13:13:36,121 INFO pid=121103 tid=MainThread file=base_modinput.py:log_info:295 | Potential API  
timeout, will try again
```

```
2021-09-15 13:13:36,122 ERROR pid=121103 tid=MainThread file=base_modinput.py:log_error:309 | Get error when  
collecting events.
```

Traceback (most recent call last):

File

```
"/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/ta_microsoft_o365_email_add_on_for_splunk/aob_py3/modinput_wrapper/base_modinput.py", line 128, in stream_events
```

```
self.collect_events(ew)
```

```
File "/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/o365_email.py", line 136, in  
collect_events
```

```
input_module.collect_events(self, ew)
```

```
File "/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/input_module_o365_email.py", line  
182, in collect_events
```

```
messages.append(messages_response['value'])
```

KeyError: 'value'

```
2021-09-15 13:14:05,215 INFO pid=121354 tid=MainThread file=base_modinput.py:log_info:295 | Getting Auth  
Token
```

```
2021-09-15 13:14:05,215 INFO pid=121354 tid=MainThread file=setup_util.py:log_info:117 | Proxy is not enabled!
```

```
2021-09-15 13:14:05,216 DEBUG pid=121354 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 13:14:05,216 DEBUG pid=121354 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 13:14:05,219 DEBUG pid=121354 tid=MainThread file=connectionpool.py:_new_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443
```

2021-09-15 13:14:05,417 DEBUG pid=121354 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 13:14:05,429 DEBUG pid=121354 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:14:05,570 DEBUG pid=121354 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:14:05,581 DEBUG pid=121354 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:14:05,614 DEBUG pid=121354 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0433s

2021-09-15 13:14:05,620 INFO pid=121354 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:14:05,624 DEBUG pid=121354 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:14:35,669 DEBUG pid=121354 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 504 None

2021-09-15 13:14:35,671 INFO pid=121354 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 13:14:35,672 ERROR pid=121354 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 13:15:05,210 INFO pid=121514 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:15:05,211 INFO pid=121514 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:15:05,211 DEBUG pid=121514 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:15:05,211 DEBUG pid=121514 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:15:05,214 DEBUG pid=121514 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:15:05,338 DEBUG pid=121514 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 13:15:05,350 DEBUG pid=121514 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:15:05,490 DEBUG pid=121514 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:15:05,501 DEBUG pid=121514 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:15:05,530 DEBUG pid=121514 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0400s

2021-09-15 13:15:05,535 INFO pid=121514 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:15:05,539 DEBUG pid=121514 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:15:35,590 DEBUG pid=121514 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadR

receiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderby=receivedDateTime&\$count=true HTTP/1.1" 504  
None

2021-09-15 13:15:35,592 INFO pid=121514 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 13:15:35,593 ERROR pid=121514 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when  
collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in  
collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line  
182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 13:16:05,287 INFO pid=122631 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth  
Token

2021-09-15 13:16:05,288 INFO pid=122631 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:16:05,289 DEBUG pid=122631 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:16:05,289 DEBUG pid=122631 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:16:05,292 DEBUG pid=122631 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:16:05,824 DEBUG pid=122631 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1700

2021-09-15 13:16:05,838 DEBUG pid=122631 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:16:05,981 DEBUG pid=122631 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:16:05,991 DEBUG pid=122631 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:16:06,022 DEBUG pid=122631 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0405s

2021-09-15 13:16:06,028 INFO pid=122631 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:16:06,033 DEBUG pid=122631 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:16:36,076 DEBUG pid=122631 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 504 None

2021-09-15 13:16:36,078 INFO pid=122631 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 13:16:36,080 ERROR pid=122631 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 13:16:51,610 INFO pid=123031 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:16:51,611 INFO pid=123031 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:16:51,611 DEBUG pid=123031 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:16:51,612 DEBUG pid=123031 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:16:51,615 DEBUG pid=123031 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:16:51,994 DEBUG pid=123031 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 13:16:52,007 DEBUG pid=123031 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:16:52,147 DEBUG pid=123031 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:16:52,158 DEBUG pid=123031 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:16:52,187 DEBUG pid=123031 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0394s

2021-09-15 13:16:52,192 INFO pid=123031 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:16:52,196 DEBUG pid=123031 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:17:02,041 INFO pid=123129 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:17:02,042 INFO pid=123129 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:17:02,042 DEBUG pid=123129 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:17:02,042 DEBUG pid=123129 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:17:02,045 DEBUG pid=123129 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:17:02,513 DEBUG pid=123129 tid=MainThread file=connectionpool.py:\_make\_request:437 |

https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 13:17:02,526 DEBUG pid=123129 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:17:02,668 DEBUG pid=123129 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:17:02,679 DEBUG pid=123129 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:17:02,708 DEBUG pid=123129 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0396s

2021-09-15 13:17:02,712 INFO pid=123129 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:17:02,716 DEBUG pid=123129 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:17:33,216 DEBUG pid=123129 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=5000&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 504 None

2021-09-15 13:17:33,218 INFO pid=123129 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 13:17:33,220 ERROR pid=123129 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line

182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 13:18:02,011 INFO pid=123374 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:18:02,011 INFO pid=123374 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:18:02,012 DEBUG pid=123374 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:18:02,012 DEBUG pid=123374 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:18:02,015 DEBUG pid=123374 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:18:02,381 DEBUG pid=123374 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 13:18:02,393 DEBUG pid=123374 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:18:02,533 DEBUG pid=123374 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:18:02,543 DEBUG pid=123374 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:18:02,574 DEBUG pid=123374 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0401s

2021-09-15 13:18:02,580 INFO pid=123374 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:18:02,585 DEBUG pid=123374 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:18:32,639 DEBUG pid=123374 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=5000&\$orderBy=receivedDateTime&\$count=true HTTP/1.1"



504 None

2021-09-15 13:18:32,640 INFO pid=123374 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 13:18:32,642 ERROR pid=123374 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 13:18:46,597 INFO pid=123548 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:18:46,598 INFO pid=123548 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:18:46,598 DEBUG pid=123548 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:18:46,598 DEBUG pid=123548 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:18:46,601 DEBUG pid=123548 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:18:46,730 DEBUG pid=123548 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 13:18:46,743 DEBUG pid=123548 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:18:46,882 DEBUG pid=123548 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >

GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:18:46,893 DEBUG pid=123548 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:18:46,924 DEBUG pid=123548 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0406s

2021-09-15 13:18:46,930 INFO pid=123548 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:18:46,934 DEBUG pid=123548 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:19:16,989 DEBUG pid=123548 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=100&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 504 None

2021-09-15 13:19:16,990 INFO pid=123548 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 13:19:16,992 ERROR pid=123548 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 13:19:46,741 INFO pid=123712 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth

Token

```
2021-09-15 13:19:46,741 INFO pid=123712 tid=MainThread file=setup_util.py:log_info:117 | Proxy is not enabled!

2021-09-15 13:19:46,742 DEBUG pid=123712 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:19:46,742 DEBUG pid=123712 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:19:46,744 DEBUG pid=123712 tid=MainThread file=connectionpool.py:_new_conn:959 | Starting new
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:19:47,182 DEBUG pid=123712 tid=MainThread file=connectionpool.py:_make_request:437 |
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token
HTTP/1.1" 200 1700

2021-09-15 13:19:47,195 DEBUG pid=123712 tid=MainThread file=cli_common.py:cacheConfFile:405 | Preloading
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:19:47,336 DEBUG pid=123712 tid=MainThread file=__init__.py:simpleRequest:503 | simpleRequest >
GET https://127.0.0.1:8089/servicesNS/nobody/TA_microsoft_o365_email_add_on_for_splunk/configs/conf-
app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:19:47,347 DEBUG pid=123712 tid=MainThread file=cli_common.py:cacheConfFile:405 | Preloading
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:19:47,377 DEBUG pid=123712 tid=MainThread file=__init__.py:simpleRequest:534 | simpleRequest <
server responded status=200 responseTime=0.0411s

2021-09-15 13:19:47,384 INFO pid=123712 tid=MainThread file=setup_util.py:log_info:117 | Proxy is not enabled!

2021-09-15 13:19:47,388 DEBUG pid=123712 tid=MainThread file=connectionpool.py:_new_conn:959 | Starting new
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:20:17,452 DEBUG pid=123712 tid=MainThread file=connectionpool.py:_make_request:437 |
https://graph.microsoft.com:443 "GET
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?$expand=SingleValueExtendedProperties($filt
er=Id%20eq%20'LONG%20x0E08'),attachments&$select=receivedDateTime,subject,sender,from,hasAttachments,int
ernetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadR
eceiptRequested,isDeliveryReceiptRequested&$top=100&$orderby=receivedDateTime&$count=true HTTP/1.1" 504
None

2021-09-15 13:20:17,454 INFO pid=123712 tid=MainThread file=base_modinput.py:log_info:295 | Potential API
timeout, will try again

2021-09-15 13:20:17,455 ERROR pid=123712 tid=MainThread file=base_modinput.py:log_error:309 | Get error when
collecting events.
```

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 13:20:45,234 INFO pid=125464 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:20:45,235 INFO pid=125464 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:20:45,235 DEBUG pid=125464 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:20:45,235 DEBUG pid=125464 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:20:45,238 DEBUG pid=125464 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:20:45,606 DEBUG pid=125464 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 13:20:45,620 DEBUG pid=125464 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:20:45,761 DEBUG pid=125464 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:20:45,772 DEBUG pid=125464 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:20:45,802 DEBUG pid=125464 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <

server responded status=200 responseTime=0.0401s

2021-09-15 13:20:45,808 INFO pid=125464 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:20:45,813 DEBUG pid=125464 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:21:15,877 DEBUG pid=125464 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderby=receivedDateTime&\$count=true HTTP/1.1" 504 None

2021-09-15 13:21:15,878 INFO pid=125464 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 13:21:15,880 ERROR pid=125464 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 13:22:45,226 INFO pid=126048 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:22:45,227 INFO pid=126048 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:22:45,227 DEBUG pid=126048 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:22:45,228 DEBUG pid=126048 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:22:45,230 DEBUG pid=126048 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:22:45,411 DEBUG pid=126048 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1700

2021-09-15 13:22:45,424 DEBUG pid=126048 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:22:45,564 DEBUG pid=126048 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-  
app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:22:45,575 DEBUG pid=126048 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:22:45,606 DEBUG pid=126048 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0409s

2021-09-15 13:22:45,613 INFO pid=126048 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:22:45,617 DEBUG pid=126048 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:23:15,705 DEBUG pid=126048 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filt  
er=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,int  
ernetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadR  
eceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 504  
None

2021-09-15 13:23:15,707 INFO pid=126048 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 13:23:15,708 ERROR pid=126048 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when  
collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splun  
k/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

```
input_module.collect_events(self, ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 13:24:45,196 INFO pid=127124 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:24:45,196 INFO pid=127124 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:24:45,197 DEBUG pid=127124 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:24:45,197 DEBUG pid=127124 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:24:45,200 DEBUG pid=127124 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:24:45,326 DEBUG pid=127124 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 13:24:45,341 DEBUG pid=127124 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:24:45,483 DEBUG pid=127124 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:24:45,489 DEBUG pid=127124 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:24:45,509 DEBUG pid=127124 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0258s

2021-09-15 13:24:45,512 INFO pid=127124 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:24:45,515 DEBUG pid=127124 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:25:15,564 DEBUG pid=127124 tid=MainThread file=connectionpool.py:\_make\_request:437 |

https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderby=receivedDateTime&\$count=true HTTP/1.1" 504  
None

2021-09-15 13:25:15,566 INFO pid=127124 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 13:25:15,568 ERROR pid=127124 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 13:26:45,405 INFO pid=128826 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:26:45,405 INFO pid=128826 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:26:45,406 DEBUG pid=128826 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:26:45,406 DEBUG pid=128826 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:26:45,409 DEBUG pid=128826 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:26:45,621 DEBUG pid=128826 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token



HTTP/1.1" 200 1700

2021-09-15 13:26:45,635 DEBUG pid=128826 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:26:45,777 DEBUG pid=128826 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:26:45,788 DEBUG pid=128826 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:26:45,816 DEBUG pid=128826 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0389s

2021-09-15 13:26:45,823 INFO pid=128826 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:26:45,827 DEBUG pid=128826 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:27:15,881 DEBUG pid=128826 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 504 None

2021-09-15 13:27:15,883 INFO pid=128826 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 13:27:15,885 ERROR pid=128826 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 13:28:45,618 INFO pid=129201 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:28:45,619 INFO pid=129201 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:28:45,619 DEBUG pid=129201 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:28:45,619 DEBUG pid=129201 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:28:45,621 DEBUG pid=129201 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:28:45,750 DEBUG pid=129201 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 13:28:45,764 DEBUG pid=129201 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:28:45,918 DEBUG pid=129201 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:28:45,929 DEBUG pid=129201 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:28:45,959 DEBUG pid=129201 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0404s

2021-09-15 13:28:45,964 INFO pid=129201 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:28:45,968 DEBUG pid=129201 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:29:16,023 DEBUG pid=129201 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 504 None

2021-09-15 13:29:16,025 INFO pid=129201 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 13:29:16,027 ERROR pid=129201 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 13:30:45,371 INFO pid=131027 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:30:45,371 INFO pid=131027 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:30:45,372 DEBUG pid=131027 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:30:45,372 DEBUG pid=131027 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:30:45,375 DEBUG pid=131027 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:30:45,821 DEBUG pid=131027 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 13:30:45,835 DEBUG pid=131027 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:30:45,976 DEBUG pid=131027 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-

app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:30:45,987 DEBUG pid=131027 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:30:46,017 DEBUG pid=131027 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0409s

2021-09-15 13:30:46,024 INFO pid=131027 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:30:46,028 DEBUG pid=131027 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:31:16,085 DEBUG pid=131027 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderby=receivedDateTime&\$count=true HTTP/1.1" 504 None

2021-09-15 13:31:16,086 INFO pid=131027 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 13:31:16,088 ERROR pid=131027 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 13:32:45,256 INFO pid=132217 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:32:45,256 INFO pid=132217 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:32:45,257 DEBUG pid=132217 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:32:45,257 DEBUG pid=132217 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:32:45,260 DEBUG pid=132217 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:32:45,680 DEBUG pid=132217 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1700

2021-09-15 13:32:45,694 DEBUG pid=132217 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:32:45,855 DEBUG pid=132217 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-  
app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:32:45,866 DEBUG pid=132217 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:32:45,896 DEBUG pid=132217 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0407s

2021-09-15 13:32:45,903 INFO pid=132217 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:32:45,907 DEBUG pid=132217 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:33:15,964 DEBUG pid=132217 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filt  
er=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,int  
ernetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadR  
eceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 504  
None

2021-09-15 13:33:15,966 INFO pid=132217 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 13:33:15,968 ERROR pid=132217 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when  
collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

```
self.collect_events(ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

```
input_module.collect_events(self, ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 13:34:45,333 INFO pid=133175 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:34:45,333 INFO pid=133175 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:34:45,334 DEBUG pid=133175 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:34:45,334 DEBUG pid=133175 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:34:45,337 DEBUG pid=133175 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:34:45,514 DEBUG pid=133175 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 13:34:45,528 DEBUG pid=133175 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:34:45,669 DEBUG pid=133175 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:34:45,680 DEBUG pid=133175 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:34:45,709 DEBUG pid=133175 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0400s

2021-09-15 13:34:45,714 INFO pid=133175 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:34:45,717 DEBUG pid=133175 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:35:19,121 INFO pid=134538 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:35:19,122 INFO pid=134538 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:35:19,122 DEBUG pid=134538 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:35:19,122 DEBUG pid=134538 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:35:19,125 DEBUG pid=134538 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:35:19,249 DEBUG pid=134538 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 13:35:19,262 DEBUG pid=134538 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:35:19,397 DEBUG pid=134538 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:35:19,408 DEBUG pid=134538 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:35:19,440 DEBUG pid=134538 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0421s

2021-09-15 13:35:19,445 INFO pid=134538 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:35:19,449 DEBUG pid=134538 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:35:49,500 DEBUG pid=134538 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 504 None

2021-09-15 13:35:49,502 INFO pid=134538 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 13:35:49,503 ERROR pid=134538 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 13:37:19,292 INFO pid=137569 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:37:19,292 INFO pid=137569 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:37:19,293 DEBUG pid=137569 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:37:19,293 DEBUG pid=137569 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:37:19,296 DEBUG pid=137569 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:37:19,675 DEBUG pid=137569 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 13:37:19,688 DEBUG pid=137569 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:37:19,831 DEBUG pid=137569 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-



app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:37:19,842 DEBUG pid=137569 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:37:19,872 DEBUG pid=137569 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0397s

2021-09-15 13:37:19,877 INFO pid=137569 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:37:19,880 DEBUG pid=137569 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:37:49,930 DEBUG pid=137569 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 504 None

2021-09-15 13:37:49,931 INFO pid=137569 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 13:37:49,932 ERROR pid=137569 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 13:39:19,522 INFO pid=138308 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:39:19,522 INFO pid=138308 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:39:19,523 DEBUG pid=138308 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:39:19,523 DEBUG pid=138308 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:39:19,526 DEBUG pid=138308 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:39:19,767 DEBUG pid=138308 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1700

2021-09-15 13:39:19,779 DEBUG pid=138308 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:39:19,920 DEBUG pid=138308 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-  
app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:39:19,931 DEBUG pid=138308 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:39:19,961 DEBUG pid=138308 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0404s

2021-09-15 13:39:19,967 INFO pid=138308 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:39:19,971 DEBUG pid=138308 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:39:50,026 DEBUG pid=138308 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filt  
er=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,int  
ernetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadR  
eceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 504  
None

2021-09-15 13:39:50,028 INFO pid=138308 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 13:39:50,030 ERROR pid=138308 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when  
collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

```
self.collect_events(ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

```
input_module.collect_events(self, ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 13:40:23,071 INFO pid=139886 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:40:23,072 INFO pid=139886 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:40:23,072 DEBUG pid=139886 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:40:23,072 DEBUG pid=139886 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:40:23,075 DEBUG pid=139886 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:40:23,445 DEBUG pid=139886 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 13:40:23,457 DEBUG pid=139886 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:40:23,575 DEBUG pid=139886 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:40:23,585 DEBUG pid=139886 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:40:23,614 DEBUG pid=139886 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0392s

2021-09-15 13:40:23,620 INFO pid=139886 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:40:23,624 DEBUG pid=139886 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:40:53,672 DEBUG pid=139886 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderby=receivedDateTime&\$count=true HTTP/1.1" 504 None

2021-09-15 13:40:53,673 INFO pid=139886 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 13:40:53,675 ERROR pid=139886 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 13:42:23,243 INFO pid=140211 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:42:23,244 INFO pid=140211 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:42:23,244 DEBUG pid=140211 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:42:23,245 DEBUG pid=140211 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:42:23,248 DEBUG pid=140211 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:42:23,624 DEBUG pid=140211 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 13:42:23,637 DEBUG pid=140211 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:42:23,778 DEBUG pid=140211 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:42:23,789 DEBUG pid=140211 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:42:23,819 DEBUG pid=140211 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0395s

2021-09-15 13:42:23,824 INFO pid=140211 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:42:23,827 DEBUG pid=140211 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:42:53,884 DEBUG pid=140211 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderby=receivedDateTime&\$count=true HTTP/1.1" 504 None

2021-09-15 13:42:53,886 INFO pid=140211 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 13:42:53,888 ERROR pid=140211 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

```
input_module.collect_events(self, ew)
```

```
File "/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/input_module_o365_email.py", line 182, in collect_events
```

```
messages.append(messages_response['value'])
```

```
KeyError: 'value'
```

```
2021-09-15 13:44:23,330 INFO pid=140585 tid=MainThread file=base_modinput.py:log_info:295 | Getting Auth Token
```

```
2021-09-15 13:44:23,331 INFO pid=140585 tid=MainThread file=setup_util.py:log_info:117 | Proxy is not enabled!
```

```
2021-09-15 13:44:23,331 DEBUG pid=140585 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 13:44:23,331 DEBUG pid=140585 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 13:44:23,334 DEBUG pid=140585 tid=MainThread file=connectionpool.py:_new_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443
```

```
2021-09-15 13:44:23,756 DEBUG pid=140585 tid=MainThread file=connectionpool.py:_make_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700
```

```
2021-09-15 13:44:23,769 DEBUG pid=140585 tid=MainThread file=cli_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.
```

```
2021-09-15 13:44:23,911 DEBUG pid=140585 tid=MainThread file=__init__.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA_microsoft_o365_email_add_on_for_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30
```

```
2021-09-15 13:44:23,922 DEBUG pid=140585 tid=MainThread file=cli_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.
```

```
2021-09-15 13:44:23,954 DEBUG pid=140585 tid=MainThread file=__init__.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0425s
```

```
2021-09-15 13:44:23,961 INFO pid=140585 tid=MainThread file=setup_util.py:log_info:117 | Proxy is not enabled!
```

```
2021-09-15 13:44:23,965 DEBUG pid=140585 tid=MainThread file=connectionpool.py:_new_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443
```

```
2021-09-15 13:44:54,015 DEBUG pid=140585 tid=MainThread file=connectionpool.py:_make_request:437 |  
https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?$expand=SingleValueExtendedProperties($filter=Id%20eq%20'LONG%20x0E08'),attachments&$select=receivedDateTime,subject,sender,from,hasAttachments,int
```

ernetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 504 None

2021-09-15 13:44:54,017 INFO pid=140585 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 13:44:54,018 ERROR pid=140585 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 13:46:23,280 INFO pid=143318 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:46:23,281 INFO pid=143318 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:46:23,281 DEBUG pid=143318 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:46:23,282 DEBUG pid=143318 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:46:23,284 DEBUG pid=143318 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:46:23,475 DEBUG pid=143318 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 13:46:23,488 DEBUG pid=143318 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading

from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:46:23,625 DEBUG pid=143318 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:46:23,635 DEBUG pid=143318 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:46:23,663 DEBUG pid=143318 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0379s

2021-09-15 13:46:23,668 INFO pid=143318 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:46:23,672 DEBUG pid=143318 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:46:53,719 DEBUG pid=143318 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 504 None

2021-09-15 13:46:53,721 INFO pid=143318 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 13:46:53,723 ERROR pid=143318 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'



2021-09-15 13:48:23,220 INFO pid=143739 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:48:23,221 INFO pid=143739 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:48:23,221 DEBUG pid=143739 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:48:23,221 DEBUG pid=143739 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:48:23,224 DEBUG pid=143739 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:48:23,409 DEBUG pid=143739 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 13:48:23,423 DEBUG pid=143739 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:48:23,561 DEBUG pid=143739 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:48:23,572 DEBUG pid=143739 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:48:23,598 DEBUG pid=143739 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0365s

2021-09-15 13:48:23,602 INFO pid=143739 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:48:23,605 DEBUG pid=143739 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:48:53,658 DEBUG pid=143739 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 504  
None

2021-09-15 13:48:53,660 INFO pid=143739 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 13:48:53,662 ERROR pid=143739 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 13:49:19,976 INFO pid=144100 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:49:19,976 INFO pid=144100 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:49:19,977 DEBUG pid=144100 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:49:19,977 DEBUG pid=144100 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:49:19,980 DEBUG pid=144100 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:49:20,144 DEBUG pid=144100 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 13:49:20,158 DEBUG pid=144100 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:49:20,300 DEBUG pid=144100 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:49:20,310 DEBUG pid=144100 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading

from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:49:20,340 DEBUG pid=144100 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0401s

2021-09-15 13:49:20,347 INFO pid=144100 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:49:20,351 DEBUG pid=144100 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:49:50,412 DEBUG pid=144100 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 504 None

2021-09-15 13:49:50,414 INFO pid=144100 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 13:49:50,415 ERROR pid=144100 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 13:50:19,998 INFO pid=146151 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:50:19,999 INFO pid=146151 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:50:19,999 DEBUG pid=146151 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:50:20,000 DEBUG pid=146151 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:50:20,003 DEBUG pid=146151 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:50:20,190 DEBUG pid=146151 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1700

2021-09-15 13:50:20,204 DEBUG pid=146151 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:50:20,346 DEBUG pid=146151 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-  
app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:50:20,357 DEBUG pid=146151 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:50:20,388 DEBUG pid=146151 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0410s

2021-09-15 13:50:20,392 INFO pid=146151 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:50:20,396 DEBUG pid=146151 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:50:27,046 INFO pid=146219 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth  
Token

2021-09-15 13:50:27,046 INFO pid=146219 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:50:27,047 DEBUG pid=146219 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:50:27,047 DEBUG pid=146219 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:50:27,050 DEBUG pid=146219 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:50:27,420 DEBUG pid=146219 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1615

2021-09-15 13:50:27,433 DEBUG pid=146219 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading

from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:50:27,574 DEBUG pid=146219 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:50:27,584 DEBUG pid=146219 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:50:27,614 DEBUG pid=146219 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0402s

2021-09-15 13:50:27,621 INFO pid=146219 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:50:27,626 DEBUG pid=146219 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:50:50,442 DEBUG pid=146151 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 504 None

2021-09-15 13:50:50,444 INFO pid=146151 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 13:50:50,446 ERROR pid=146151 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 13:50:57,674 DEBUG pid=146219 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderby=receivedDateTime&\$count=true HTTP/1.1" 504  
None

2021-09-15 13:50:57,676 INFO pid=146219 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 13:50:57,678 ERROR pid=146219 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when  
collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 13:51:20,016 INFO pid=147449 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth  
Token

2021-09-15 13:51:20,016 INFO pid=147449 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:51:20,017 DEBUG pid=147449 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:51:20,017 DEBUG pid=147449 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:51:20,020 DEBUG pid=147449 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:51:20,201 DEBUG pid=147449 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 13:51:20,215 DEBUG pid=147449 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:51:20,357 DEBUG pid=147449 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:51:20,368 DEBUG pid=147449 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:51:20,397 DEBUG pid=147449 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0394s

2021-09-15 13:51:20,402 INFO pid=147449 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:51:20,406 DEBUG pid=147449 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:51:27,020 INFO pid=147737 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:51:27,021 INFO pid=147737 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:51:27,021 DEBUG pid=147737 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:51:27,021 DEBUG pid=147737 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3 -> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:51:27,024 DEBUG pid=147737 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:51:27,146 DEBUG pid=147737 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1615

2021-09-15 13:51:27,160 DEBUG pid=147737 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:51:27,303 DEBUG pid=147737 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:51:27,314 DEBUG pid=147737 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:51:27,344 DEBUG pid=147737 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0404s

2021-09-15 13:51:27,349 INFO pid=147737 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:51:27,353 DEBUG pid=147737 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:51:50,459 DEBUG pid=147449 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 504 None

2021-09-15 13:51:50,461 INFO pid=147449 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 13:51:50,463 ERROR pid=147449 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 13:51:57,403 DEBUG pid=147737 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET

/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadR



receiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderby=receivedDateTime&\$count=true HTTP/1.1" 504  
None

2021-09-15 13:51:57,405 INFO pid=147737 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 13:51:57,406 ERROR pid=147737 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when  
collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in  
collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line  
182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 13:52:20,019 INFO pid=149555 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth  
Token

2021-09-15 13:52:20,019 INFO pid=149555 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:52:20,020 DEBUG pid=149555 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:52:20,020 DEBUG pid=149555 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:52:20,023 DEBUG pid=149555 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:52:20,240 DEBUG pid=149555 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1700

2021-09-15 13:52:20,251 DEBUG pid=149555 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:52:20,388 DEBUG pid=149555 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:52:20,395 DEBUG pid=149555 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:52:20,416 DEBUG pid=149555 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0279s

2021-09-15 13:52:20,423 INFO pid=149555 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:52:20,427 DEBUG pid=149555 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:52:50,492 DEBUG pid=149555 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 504 None

2021-09-15 13:52:50,494 INFO pid=149555 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 13:52:50,495 ERROR pid=149555 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 13:53:19,879 INFO pid=150047 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:53:19,879 INFO pid=150047 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:53:19,880 DEBUG pid=150047 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:53:19,880 DEBUG pid=150047 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:53:19,883 DEBUG pid=150047 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:53:20,085 DEBUG pid=150047 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 13:53:20,098 DEBUG pid=150047 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:53:20,224 DEBUG pid=150047 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:53:20,235 DEBUG pid=150047 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:53:20,266 DEBUG pid=150047 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0406s

2021-09-15 13:53:20,272 INFO pid=150047 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:53:20,276 DEBUG pid=150047 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:53:50,332 DEBUG pid=150047 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 504 None

2021-09-15 13:53:50,333 INFO pid=150047 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 13:53:50,335 ERROR pid=150047 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 13:54:20,167 INFO pid=150221 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:54:20,168 INFO pid=150221 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:54:20,169 DEBUG pid=150221 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:54:20,169 DEBUG pid=150221 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:54:20,172 DEBUG pid=150221 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:54:20,492 DEBUG pid=150221 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 13:54:20,505 DEBUG pid=150221 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:54:20,645 DEBUG pid=150221 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:54:20,655 DEBUG pid=150221 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:54:20,685 DEBUG pid=150221 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <

server responded status=200 responseTime=0.0390s

2021-09-15 13:54:20,691 INFO pid=150221 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:54:20,696 DEBUG pid=150221 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:54:50,821 DEBUG pid=150221 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderby=receivedDateTime&\$count=true HTTP/1.1" 504 None

2021-09-15 13:54:50,822 INFO pid=150221 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 13:54:50,824 ERROR pid=150221 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 13:55:19,863 INFO pid=151299 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:55:19,863 INFO pid=151299 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:55:19,864 DEBUG pid=151299 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:55:19,864 DEBUG pid=151299 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:55:19,867 DEBUG pid=151299 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:55:20,009 DEBUG pid=151299 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token  
HTTP/1.1" 200 1700

2021-09-15 13:55:20,023 DEBUG pid=151299 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:55:20,160 DEBUG pid=151299 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-  
app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:55:20,171 DEBUG pid=151299 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading  
from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:55:20,199 DEBUG pid=151299 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0386s

2021-09-15 13:55:20,204 INFO pid=151299 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:55:20,207 DEBUG pid=151299 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new  
HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:55:50,253 DEBUG pid=151299 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filt  
er=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,int  
ernetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadR  
eceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 504  
None

2021-09-15 13:55:50,255 INFO pid=151299 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API  
timeout, will try again

2021-09-15 13:55:50,256 ERROR pid=151299 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when  
collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splun  
k/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

```
input_module.collect_events(self, ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 13:56:20,096 INFO pid=151599 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:56:20,096 INFO pid=151599 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:56:20,097 DEBUG pid=151599 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:56:20,097 DEBUG pid=151599 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:56:20,100 DEBUG pid=151599 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:56:20,261 DEBUG pid=151599 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 13:56:20,275 DEBUG pid=151599 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:56:20,416 DEBUG pid=151599 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:56:20,427 DEBUG pid=151599 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:56:20,457 DEBUG pid=151599 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0408s

2021-09-15 13:56:20,464 INFO pid=151599 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:56:20,468 DEBUG pid=151599 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:56:50,537 DEBUG pid=151599 tid=MainThread file=connectionpool.py:\_make\_request:437 |

https://graph.microsoft.com:443 "GET  
/v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderby=receivedDateTime&\$count=true HTTP/1.1" 504  
None

2021-09-15 13:56:50,539 INFO pid=151599 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 13:56:50,540 ERROR pid=151599 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 13:57:20,027 INFO pid=151759 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:57:20,027 INFO pid=151759 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:57:20,028 DEBUG pid=151759 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:57:20,028 DEBUG pid=151759 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:57:20,030 DEBUG pid=151759 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:57:20,212 DEBUG pid=151759 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token



HTTP/1.1" 200 1700

2021-09-15 13:57:20,226 DEBUG pid=151759 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:57:20,367 DEBUG pid=151759 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:57:20,378 DEBUG pid=151759 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:57:20,408 DEBUG pid=151759 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0409s

2021-09-15 13:57:20,415 INFO pid=151759 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:57:20,419 DEBUG pid=151759 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:57:50,476 DEBUG pid=151759 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 504 None

2021-09-15 13:57:50,478 INFO pid=151759 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 13:57:50,480 ERROR pid=151759 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 13:58:20,195 INFO pid=151919 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:58:20,196 INFO pid=151919 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:58:20,196 DEBUG pid=151919 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:58:20,197 DEBUG pid=151919 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:58:20,199 DEBUG pid=151919 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:58:20,376 DEBUG pid=151919 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 13:58:20,389 DEBUG pid=151919 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:58:20,508 DEBUG pid=151919 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:58:20,519 DEBUG pid=151919 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:58:20,551 DEBUG pid=151919 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0421s

2021-09-15 13:58:20,558 INFO pid=151919 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:58:20,562 DEBUG pid=151919 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:58:50,613 DEBUG pid=151919 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 504 None

2021-09-15 13:58:50,615 INFO pid=151919 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 13:58:50,616 ERROR pid=151919 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 13:59:20,093 INFO pid=152074 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 13:59:20,094 INFO pid=152074 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:59:20,094 DEBUG pid=152074 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:59:20,094 DEBUG pid=152074 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 13:59:20,097 DEBUG pid=152074 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 13:59:20,519 DEBUG pid=152074 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 13:59:20,532 DEBUG pid=152074 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 13:59:20,671 DEBUG pid=152074 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-

app/launcher [] sessionSource=direct timeout=30

2021-09-15 13:59:20,681 DEBUG pid=152074 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 13:59:20,711 DEBUG pid=152074 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0402s

2021-09-15 13:59:20,718 INFO pid=152074 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 13:59:20,723 DEBUG pid=152074 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 13:59:50,784 DEBUG pid=152074 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 504 None

2021-09-15 13:59:50,786 INFO pid=152074 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 13:59:50,788 ERROR pid=152074 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 14:00:20,043 INFO pid=153681 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 14:00:20,044 INFO pid=153681 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 14:00:20,044 DEBUG pid=153681 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 14:00:20,045 DEBUG pid=153681 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 14:00:20,047 DEBUG pid=153681 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 14:00:20,498 DEBUG pid=153681 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 14:00:20,512 DEBUG pid=153681 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 14:00:20,653 DEBUG pid=153681 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest >  
GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 14:00:20,664 DEBUG pid=153681 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 14:00:20,695 DEBUG pid=153681 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest <  
server responded status=200 responseTime=0.0415s

2021-09-15 14:00:20,700 INFO pid=153681 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 14:00:20,704 DEBUG pid=153681 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 14:00:50,779 DEBUG pid=153681 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 504  
None

2021-09-15 14:00:50,781 INFO pid=153681 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 14:00:50,782 ERROR pid=153681 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

```
self.collect_events(ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

```
input_module.collect_events(self, ew)
```

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

```
messages.append(messages_response['value'])
```

KeyError: 'value'

2021-09-15 14:01:20,230 INFO pid=153946 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 14:01:20,231 INFO pid=153946 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 14:01:20,231 DEBUG pid=153946 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 14:01:20,232 DEBUG pid=153946 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 14:01:20,234 DEBUG pid=153946 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 14:01:20,824 DEBUG pid=153946 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 14:01:20,837 DEBUG pid=153946 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 14:01:20,979 DEBUG pid=153946 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 14:01:20,989 DEBUG pid=153946 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 14:01:21,017 DEBUG pid=153946 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0380s

2021-09-15 14:01:21,022 INFO pid=153946 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 14:01:21,026 DEBUG pid=153946 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 14:01:51,086 DEBUG pid=153946 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 504 None

2021-09-15 14:01:51,087 INFO pid=153946 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 14:01:51,089 ERROR pid=153946 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 14:02:19,756 INFO pid=154196 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 14:02:19,757 INFO pid=154196 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 14:02:19,757 DEBUG pid=154196 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 14:02:19,757 DEBUG pid=154196 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 14:02:19,758 DEBUG pid=154196 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 14:02:20,223 DEBUG pid=154196 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 14:02:20,237 DEBUG pid=154196 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 14:02:20,379 DEBUG pid=154196 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 14:02:20,389 DEBUG pid=154196 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 14:02:20,417 DEBUG pid=154196 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0378s

2021-09-15 14:02:20,422 INFO pid=154196 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 14:02:20,425 DEBUG pid=154196 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 14:02:50,482 DEBUG pid=154196 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderby=receivedDateTime&\$count=true HTTP/1.1" 504 None

2021-09-15 14:02:50,484 INFO pid=154196 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 14:02:50,485 ERROR pid=154196 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events



```
input_module.collect_events(self, ew)
```

```
File "/opt/splunk/etc/apps/TA_microsoft_o365_email_add_on_for_splunk/bin/input_module_o365_email.py", line 182, in collect_events
```

```
messages.append(messages_response['value'])
```

```
KeyError: 'value'
```

```
2021-09-15 14:03:20,223 INFO pid=154438 tid=MainThread file=base_modinput.py:log_info:295 | Getting Auth Token
```

```
2021-09-15 14:03:20,223 INFO pid=154438 tid=MainThread file=setup_util.py:log_info:117 | Proxy is not enabled!
```

```
2021-09-15 14:03:20,224 DEBUG pid=154438 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 14:03:20,224 DEBUG pid=154438 tid=MainThread file=retry.py:from_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)
```

```
2021-09-15 14:03:20,226 DEBUG pid=154438 tid=MainThread file=connectionpool.py:_new_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443
```

```
2021-09-15 14:03:20,412 DEBUG pid=154438 tid=MainThread file=connectionpool.py:_make_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700
```

```
2021-09-15 14:03:20,425 DEBUG pid=154438 tid=MainThread file=cli_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.
```

```
2021-09-15 14:03:20,567 DEBUG pid=154438 tid=MainThread file=__init__.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA_microsoft_o365_email_add_on_for_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30
```

```
2021-09-15 14:03:20,578 DEBUG pid=154438 tid=MainThread file=cli_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.
```

```
2021-09-15 14:03:20,608 DEBUG pid=154438 tid=MainThread file=__init__.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0406s
```

```
2021-09-15 14:03:20,613 INFO pid=154438 tid=MainThread file=setup_util.py:log_info:117 | Proxy is not enabled!
```

```
2021-09-15 14:03:20,617 DEBUG pid=154438 tid=MainThread file=connectionpool.py:_new_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443
```

```
2021-09-15 14:03:50,662 DEBUG pid=154438 tid=MainThread file=connectionpool.py:_make_request:437 |  
https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?$expand=SingleValueExtendedProperties($filter=Id%20eq%20'LONG%20x0E08'),attachments&$select=receivedDateTime,subject,sender,from,hasAttachments,int
```

ernetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 504 None

2021-09-15 14:03:50,664 INFO pid=154438 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 14:03:50,665 ERROR pid=154438 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 14:04:20,071 INFO pid=154600 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 14:04:20,072 INFO pid=154600 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 14:04:20,073 DEBUG pid=154600 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 14:04:20,073 DEBUG pid=154600 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 14:04:20,076 DEBUG pid=154600 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 14:04:20,348 DEBUG pid=154600 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 14:04:20,360 DEBUG pid=154600 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading

from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 14:04:20,499 DEBUG pid=154600 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 14:04:20,510 DEBUG pid=154600 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 14:04:20,540 DEBUG pid=154600 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0397s

2021-09-15 14:04:20,545 INFO pid=154600 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 14:04:20,548 DEBUG pid=154600 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 14:04:50,649 DEBUG pid=154600 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 504 None

2021-09-15 14:04:50,651 INFO pid=154600 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 14:04:50,652 ERROR pid=154600 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 14:05:19,964 INFO pid=156280 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 14:05:19,965 INFO pid=156280 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 14:05:19,965 DEBUG pid=156280 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 14:05:19,966 DEBUG pid=156280 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 14:05:19,968 DEBUG pid=156280 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 14:05:20,147 DEBUG pid=156280 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 14:05:20,161 DEBUG pid=156280 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 14:05:20,314 DEBUG pid=156280 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 14:05:20,325 DEBUG pid=156280 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 14:05:20,355 DEBUG pid=156280 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0406s

2021-09-15 14:05:20,362 INFO pid=156280 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 14:05:20,367 DEBUG pid=156280 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443

2021-09-15 14:05:50,416 DEBUG pid=156280 tid=MainThread file=connectionpool.py:\_make\_request:437 | https://graph.microsoft.com:443 "GET /v1.0/users/exchange.log@gccorp.com/mailFolders/inbox/messages/?\$expand=SingleValueExtendedProperties(\$filter=Id%20eq%20'LONG%20x0E08'),attachments&\$select=receivedDateTime,subject,sender,from,hasAttachments,internetMessageId,toRecipients,ccRecipients,bccRecipients,replyTo,internetMessageHeaders,body,bodyPreview,isReadReceiptRequested,isDeliveryReceiptRequested&\$top=245&\$orderBy=receivedDateTime&\$count=true HTTP/1.1" 504 None

2021-09-15 14:05:50,418 INFO pid=156280 tid=MainThread file=base\_modinput.py:log\_info:295 | Potential API timeout, will try again

2021-09-15 14:05:50,419 ERROR pid=156280 tid=MainThread file=base\_modinput.py:log\_error:309 | Get error when collecting events.

Traceback (most recent call last):

File

"/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/ta\_microsoft\_o365\_email\_add\_on\_for\_splunk/aob\_py3/modinput\_wrapper/base\_modinput.py", line 128, in stream\_events

self.collect\_events(ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/o365\_email.py", line 136, in collect\_events

input\_module.collect\_events(self, ew)

File "/opt/splunk/etc/apps/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/bin/input\_module\_o365\_email.py", line 182, in collect\_events

messages.append(messages\_response['value'])

KeyError: 'value'

2021-09-15 14:06:20,004 INFO pid=156673 tid=MainThread file=base\_modinput.py:log\_info:295 | Getting Auth Token

2021-09-15 14:06:20,004 INFO pid=156673 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 14:06:20,005 DEBUG pid=156673 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 14:06:20,005 DEBUG pid=156673 tid=MainThread file=retry.py:from\_int:229 | Converted retries value: 3  
-> Retry(total=3, connect=None, read=None, redirect=None, status=None)

2021-09-15 14:06:20,008 DEBUG pid=156673 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): login.microsoftonline.com:443

2021-09-15 14:06:20,448 DEBUG pid=156673 tid=MainThread file=connectionpool.py:\_make\_request:437 |  
https://login.microsoftonline.com:443 "POST /e849a5ab-34a6-4ca3-aa18-022d0d97e757/oauth2/v2.0/token HTTP/1.1" 200 1700

2021-09-15 14:06:20,461 DEBUG pid=156673 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading from '/opt/splunk/var/run/splunk/merged/web.conf'.

2021-09-15 14:06:20,603 DEBUG pid=156673 tid=MainThread file=\_\_init\_\_.py:simpleRequest:503 | simpleRequest > GET https://127.0.0.1:8089/servicesNS/nobody/TA\_microsoft\_o365\_email\_add\_on\_for\_splunk/configs/conf-app/launcher [] sessionSource=direct timeout=30

2021-09-15 14:06:20,614 DEBUG pid=156673 tid=MainThread file=cli\_common.py:cacheConfFile:405 | Preloading

from '/opt/splunk/var/run/splunk/merged/server.conf'.

2021-09-15 14:06:20,644 DEBUG pid=156673 tid=MainThread file=\_\_init\_\_.py:simpleRequest:534 | simpleRequest < server responded status=200 responseTime=0.0402s

2021-09-15 14:06:20,649 INFO pid=156673 tid=MainThread file=setup\_util.py:log\_info:117 | Proxy is not enabled!

2021-09-15 14:06:20,653 DEBUG pid=156673 tid=MainThread file=connectionpool.py:\_new\_conn:959 | Starting new HTTPS connection (1): graph.microsoft.com:443