

CyberInf Monitoring Dashboard

This dashboard is to monitor cyber and Infra critical cloud applications. This makes use of Website ping to know if the website is up and running. It also captures slow response and displays it under Warning. If the website is down or returns status other than 200 it displays under Error count.

The 2nd panel is for displaying RSS feed within the given timeframe for certain applications that are critical for day to day operations.

CyberInf Monitoring ▾

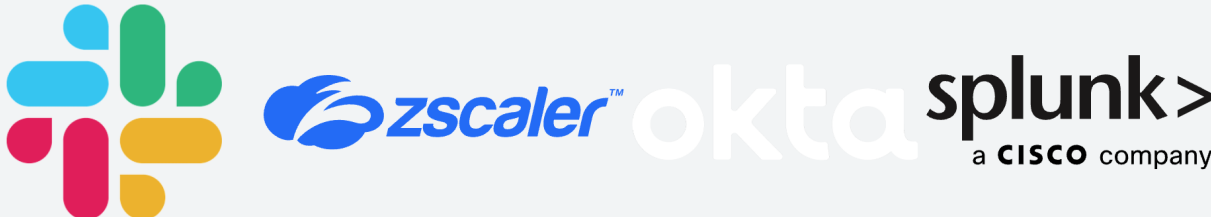
This dashboard does website monitoring for critical CyberSec and Infra Applications. It also displays the status feed for some of the critical applications. The list of applications can be found on ...

Global Time Range
Last 24 hours ▾

Site with Failures	Site with Warning	Site OK
0	0	14

Application status feeds

_time ▾	appname ▾	summary ▾
2024-06-12T05:50:17.000-04:00	Confluence	Jun 12, 09:50 UTC **Identified** \- We have identified that this behavior existed for long time and is due to a bug triggered in edge scenario when following sequence of events happens: 1\ First a paid app gets suspended due to lack of payment 2\ Then administrator decides to uninstall app 3\ Then administrator decides to (re)install app 4\ Payment is issued for the app 5\ App fails to reactivate (as a result of this bug) We are advising customers to raise a support ticket with Atlassian to restore app functionality when faced with such scenario. The app reactivates correctly when no re-installation was attempted after suspension. We are working on a plan to fix this issue. We are continuing our investigation to understand if there is no recent change in system that could cause this scenario to be happening more frequently. We will post next update in 24 hours - by the 2024-06-13 9:30 UTC.



On clicking the non-zero entries from the Website status count, it displays the details on the applications that were in error/warning/OK status along with the response code and trendline.

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 Last 24 hours ▾

Site with Failures

0

Site with Warning

0

Site OK

14

Detail Summary of Website Monitoring for OK

title	url	response	last_checked	response_time	status	average	range	sparkline_res...
login.microsoftonline.com	https://login.microsoftonline.com	200	1 minute ago	505 ms	OK	341 ms	96 - 637 ms	
Crowdstrike	https://falcon.crowdstrike.com	200	3 minutes ago	422 ms	OK	419 ms	393 - 441 ms	
Proofpoint Cloud	https://admin.proo	200	7 minutes ago	272 ms	OK	167 ms	29 - 419 ms	

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Application status feeds

_time	appname	summary
2024-06-12T05:50:17.000-04:00	Confluence	<p>Jun 12, 09:50 UTC "Identified" \- We have identified that this behavior existed for long time and is due to a bug triggered in edge scenario when following sequence of events happens: 1. First a paid app gets suspended due to lack of payment 2. Then administrator decides to uninstall app 3. Then administrator decides to (re)install app 4. Payment is issued for the app 5. App fails to reactivate (as a result of this bug) We are advising customers to raise a support ticket with Atlassian to restore app functionality when faced with such scenario. The app reactivates correctly when no re-installation was attempted after suspension. We are working on a plan to fix this issue. We are continuing our investigation to understand if there is no recent change in system that could cause this scenario to be happening more frequently. We will post next update in 24 hours - by the 2024-06-13 9:30 UTC.</p>

